

# Welcome & intro to venticool

Hilde Breesch, Peter Wouters (venticool)

1



<https://venticool.eu>

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# Resilient ventilative cooling in standards, legislation & energy performance calculations

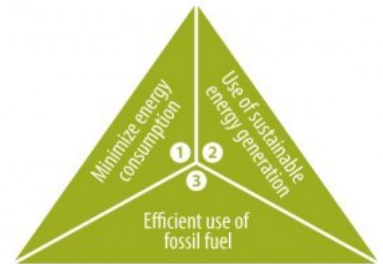
- Energy performance regulations
  - key market drivers
  - Ventilative cooling requires mature assessment thermal comfort & ventilation losses
- Standards, legislation & energy performance calculation need to include
  - Assessment of overheating
  - Assessment of resilient natural & mechanical ventilative cooling
  - Design calculation methods
- venticool's concern = international (CEN, ISO) but also national

*venticool*  
the platform for resilient ventilative cooling

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## venticool's position

- Ventilative cooling
  - reduce cooling energy need
  - Direct renewable cooling energy source
- Implementation of ventilative cooling is limited
- venticool
  - Asks standards & legislation writers: fair & easy evaluation ventilative cooling performance
  - Provides knowledge & tools for designers to assess potential & limitations
- Focus on resilient cooling -> stimulates uptake of ventilative cooling



*venticool*  
the platform for resilient ventilative cooling

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**Diamond partners:**



**Gold partners:**



**Associate partners:**



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## “Dumb buildings with smart users? Linking building performance & human well being”

timing	subject	speaker
15:30	Welcome & intro venticool – Active House Alliance	Hilde Breesch (KU Leuven/venticool) Yves Lambert (Renson/AHA)
15:40	Rethinking comfort within human-building resilience	Marcel Schweiker (Universitätsklinikum Aachen, Germany)
15:55	The sense of cognitive architecture	Marco Imperadori (Politecnico di Milano, Italy)
16:10	An occupant voting system for continuous feedback	Donya Sheikh Khan (Ramboll, Denmark)
16:25	Active House Comfort score	Bas Hasselaar (DGMR, The Netherlands)
16:40	Questions and answers	

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# Active House

- *Healthy Buildings for People & Planet*

1

## Active house alliance

The alliance was formed in 2011.  
It is based in Belgium with a part-time secretariat.

The Alliance is a network and provides support for local chapters, organises training, symposiums and the AH Awards.

It is a not-for-profit organisation



2022 Active House  
Awards  
The winners  
are...



activehouse<sub>.INFO</sub>  
NETWORK AND KNOWLEDGE SHARING



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## Positioning

Human centric design tool for healthier energy efficient buildings

Focus area

**Residential**  
New build & renovation

Stake holders

Architects  
Consultants  
Developers  
End users  
Healthcare  
Housing corporations  
Municipalities  
Professional house builders  
Project developers  
Product suppliers

**Active House**

#without natural gas

NZEB

#circular buildings

#healthy buildings

Environmental EPD

Overheating

Zero on the energy bill

activehouse

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## Active House Principles



COMFORT

ENVIRONMENT

ENERGY

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# International AH alliance partners

INTERNATIONAL ALLIANCE











PARTNER ORGANISATIONS





# ACTIVE HOUSE LOCAL CHAPTERS around the world



Active House Netherlands



Active House China – Active House Academic Committee of the Architectural Society of China (AHAC)



Active House Alliance Canada



AktivHus Danmark



Active House Ukraine



Active House Italia





## Rethinking comfort within human-building resilience\*

Marcel Schweiker

Webinar – Dumb buildings with smart users? Linking building performance & human well being

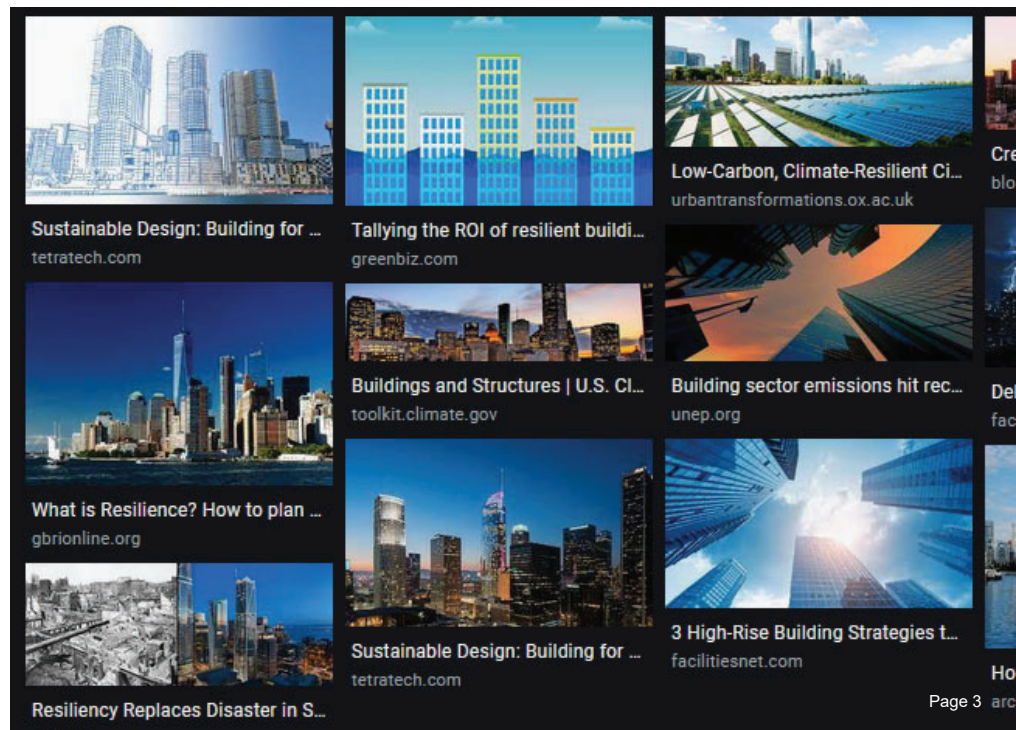
15 November 2022

\* Schweiker (2022). Rethinking resilient thermal comfort within the context of human-building resilience.  
In: Nicol et al., **Routledge Handbook of Resilient Thermal Comfort**

# Rethinking resilience

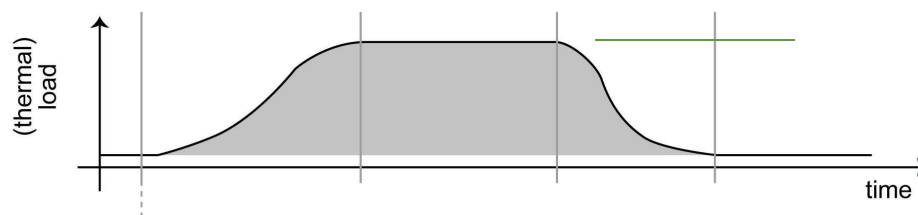
# Resilience

- Resilient buildings



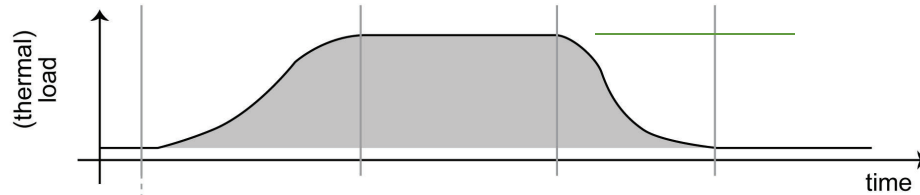
Uniklinik RWTH Aachen

## All starts with a challenge...



# Building resilience

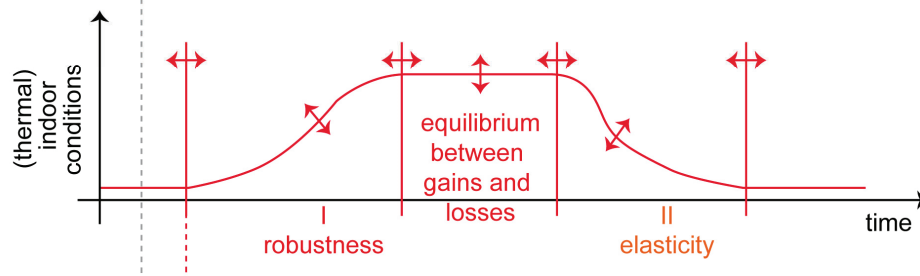
a) challenge



b) building resilience

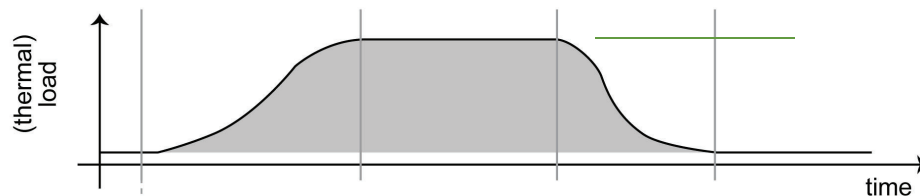


building characteristics (thermal mass, shading, openings, HVAC, IEQ controls, ...)



# Building resilience – the case of active cooling

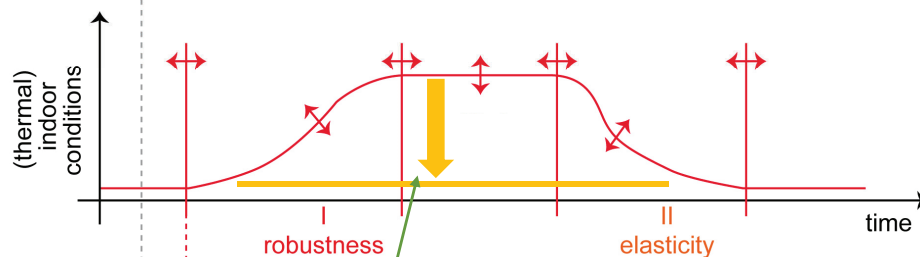
a) challenge



b) building resilience



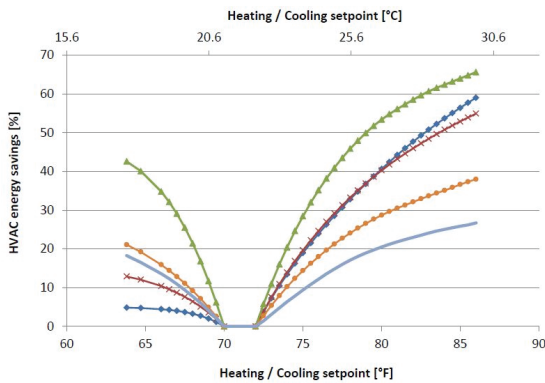
building characteristics (thermal mass, shading, openings, HVAC, IEQ controls, ...)



max. relief = max. resilience? = max. WB&H?



## Misunderstood building resilience



The New York Times

### *A New, Deadly Risk for Cities in Summer: Power Failures During Heat Waves*

The author of a new study said the combination of blackouts and extreme heat “may be the deadliest climate-related event we can imagine.”

Uniklinik RWTH Aachen | Hoyt et al. 2014 Extending air temperature setpoints | Photo by [Douglas LeMoine/CC BY-ND 2.0](https://www.nytimes.com/2021/05/03/climate/heat-climate-health-risks.html) | <https://www.nytimes.com/2021/05/03/climate/heat-climate-health-risks.html>

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## Relief is nice



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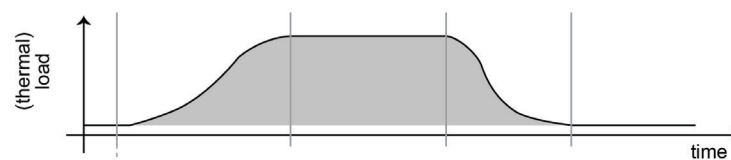


## Relief is nice, but...

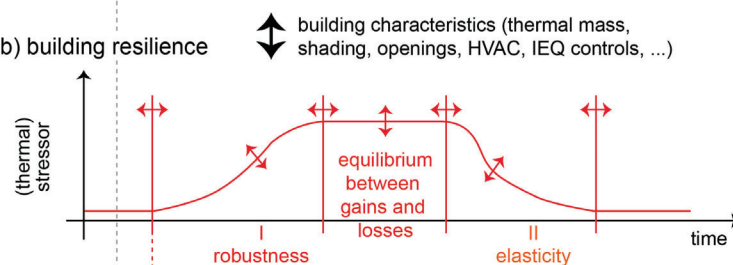
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Notes:
							
							
							
							
							

## Adding the human dimension

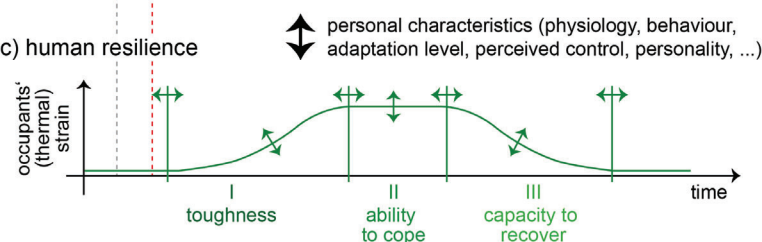
a) challenge



b) building resilience



c) human resilience



# Rethinking comfort

## Thermal comfort

- How do you feel right now?

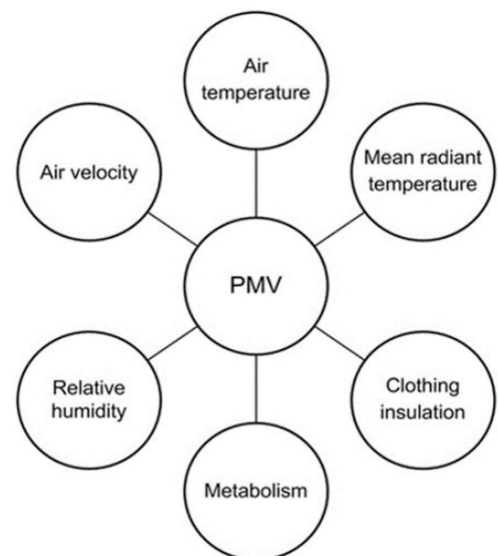
- Hot
- Warm
- Slightly warm
- Neither nor
- Slightly cool
- Cool
- Cold



Comfort/  
Neutrality

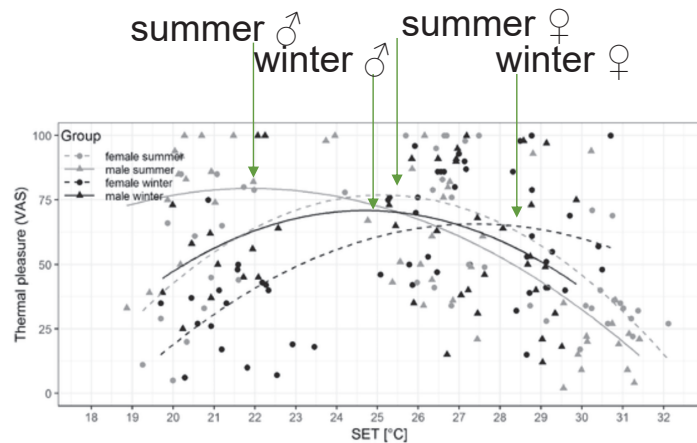
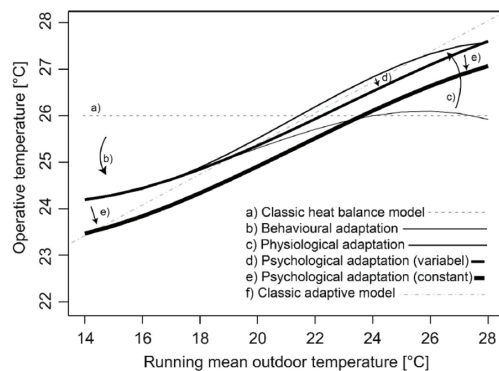


Well-being/  
health/  
resilience



# Rethinking comfort

- (not only) relief, (the neutrality approach)
- (but also) encouragement (adaptation), and
- enjoyment (alliesthesia)

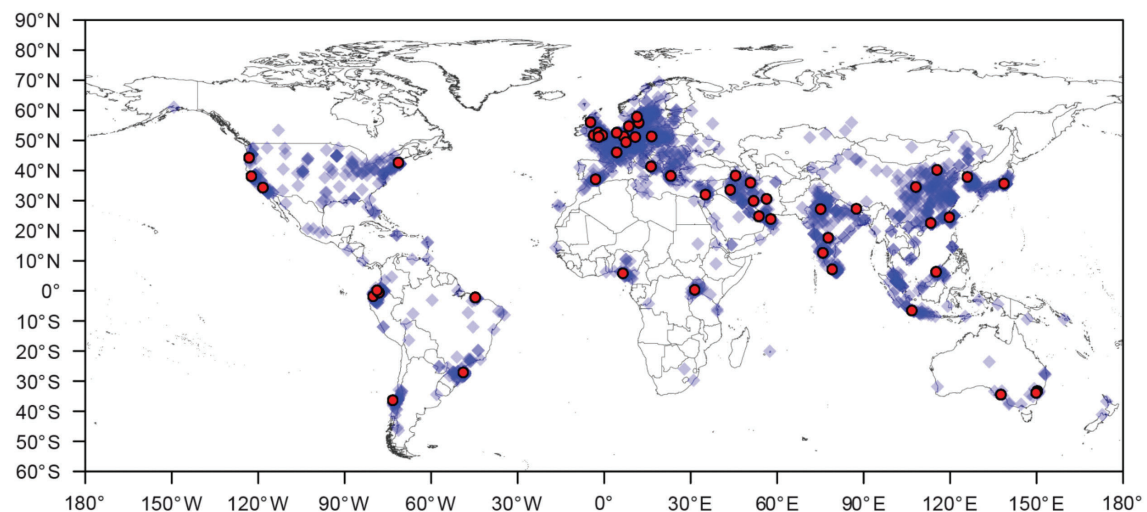


Uniklinik RWTH Aachen | Schweiker and Wagner (2015) <https://doi.org/10.1016/j.buildenv.2015.08.018> | Schweiker et al. (2020) <https://doi.org/10.1016/j.enbuild.2019.109745> | Schweiker (2022) <https://doi.org/10.1111/ina.13018>

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LuF Healthy Living Spaces, Institut für Arbeits-, Sozial- und Umweltmedizin

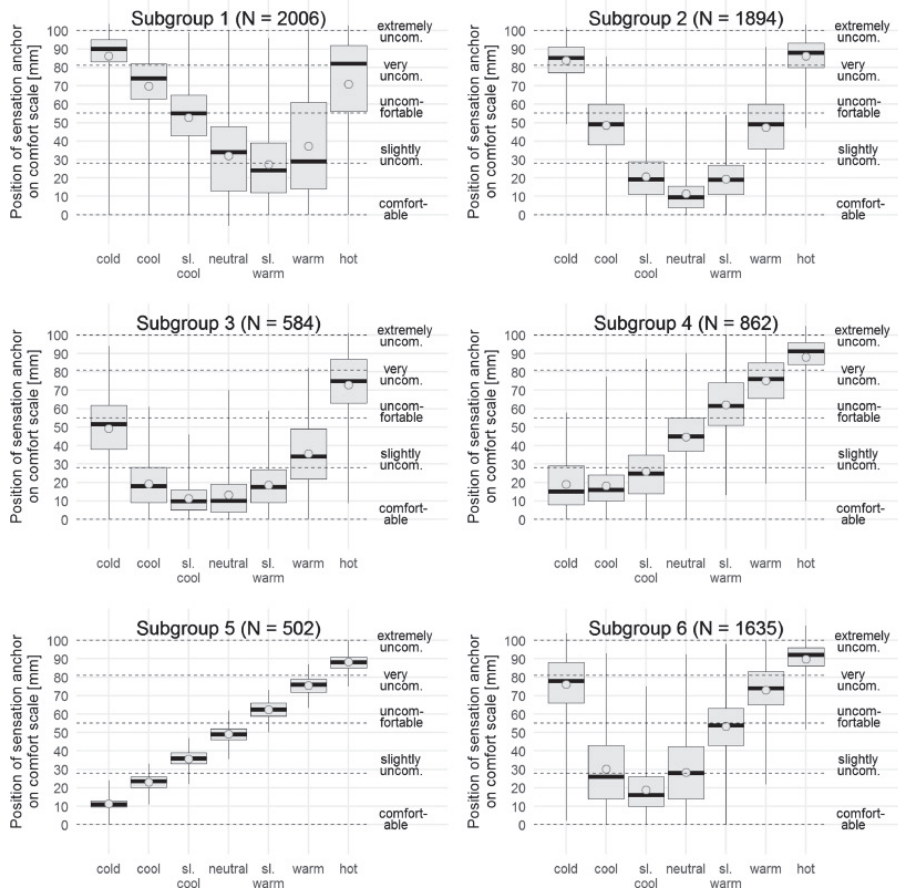
## Perception vs. evaluation – the Scales study



N= 90+ Reserchers | 20+ language versions  
8225 data sets from 59 cities in 32 countries

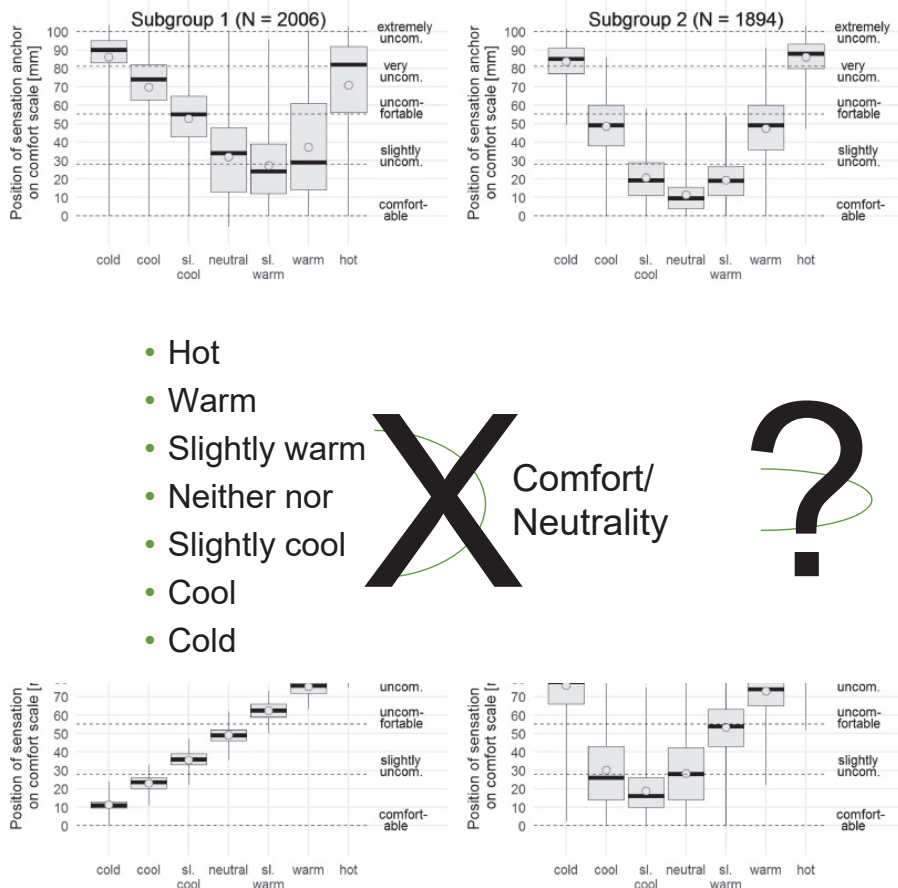
Uniklinik RWTH Aachen | Schweiker et al. 2019 <https://doi.org/10.1038/s41597-019-0272-6> | Schweiker et al. 2020 <https://doi.org/10.1016/j.enbuild.2020.109761>

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Uniklinik RWTH Aachen | Schweiker et al. 2019 <https://doi.org/10.1038/s41597-019-0272-6> |  
Schweiker et al. 2020 <https://doi.org/10.1016/j.enbuild.2020.109761>

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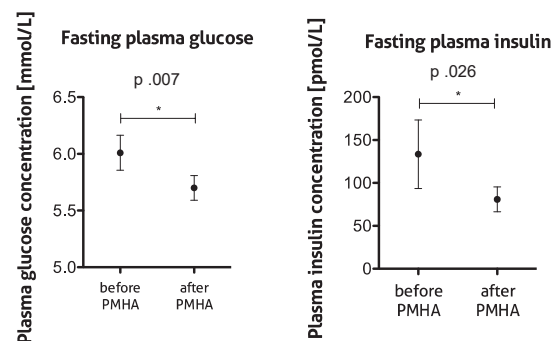
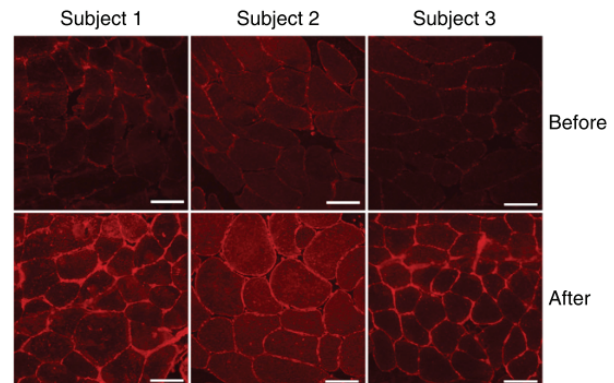


Uniklinik RWTH Aachen | Schweiker et al. 2019 <https://doi.org/10.1038/s41597-019-0272-6> |  
Schweiker et al. 2020 <https://doi.org/10.1016/j.enbuild.2020.109761>

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## Discomfort and health

- Cold exposure increases insulin sensitivity in patients with type 2 diabetes mellitus (Hanssen et al. (2015).
- Passive mild heat exposure lowers fasting glucose, insulin, mean arterial blood pressure (Pallubinsky et al. 2020)



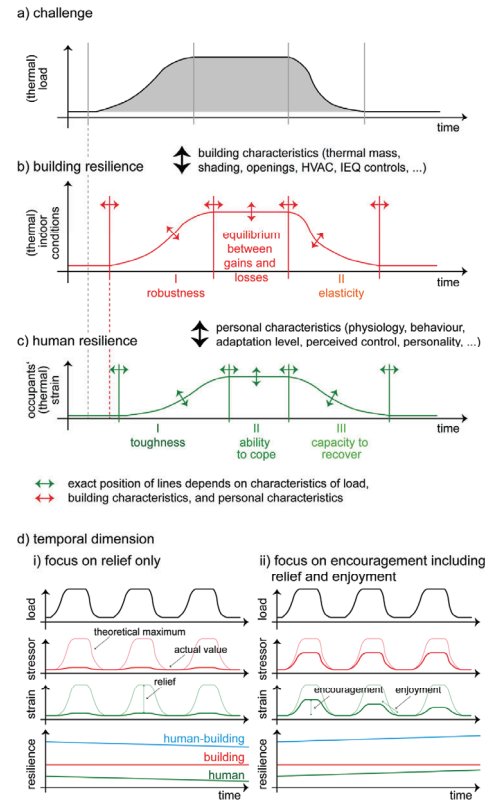
Uniklinik RWTH Aachen | Hanssen et al. 2015 | Pallubinsky et al. 2020

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## Rethinking human-building resilience



# Human-building resilience framework



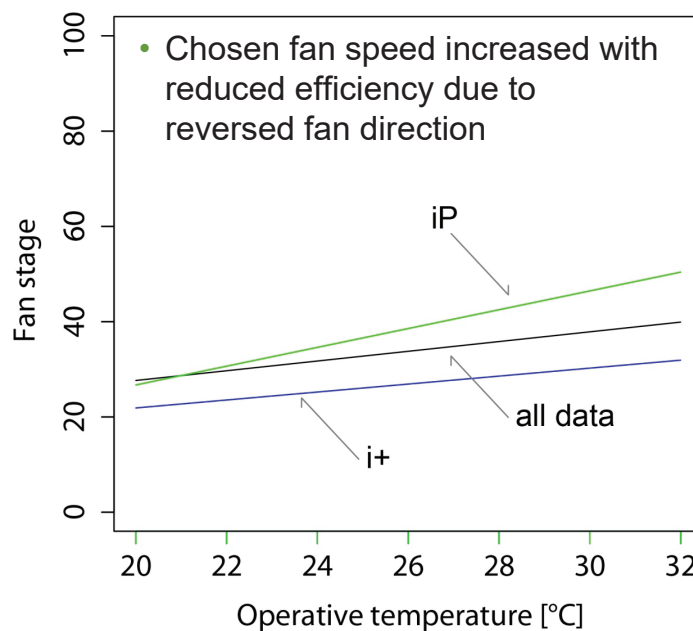
Uniklinik RWTH Aachen | Schweiker (2020). Windsor conference <https://windsorconference.com/> | Schweiker (2022). Rethinking resilient thermal comfort within the context of human-building resilience. In: Nicol et al., **Routledge Handbook of Resilient Thermal Comfort**

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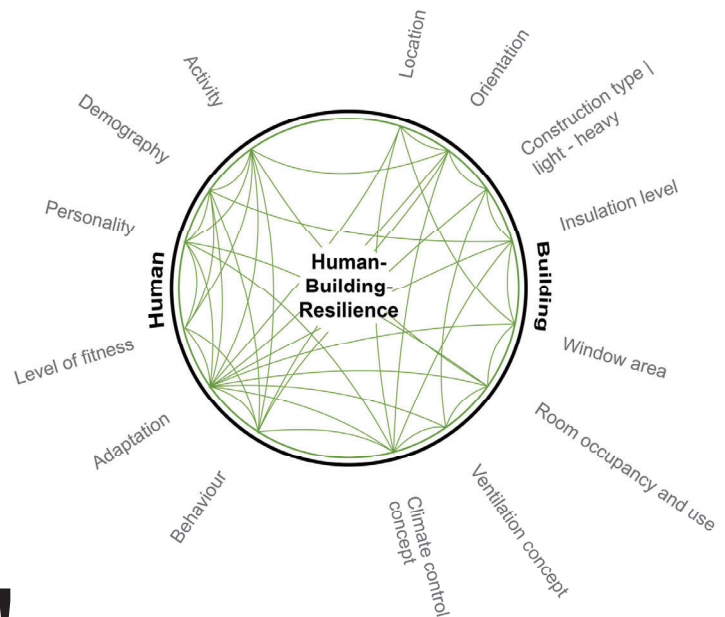
## The intelligent occupant

Subconsciously ...

... and sometimes surprising







# Thank you for your attention!

Any questions?

Contact: [mschweiker@ukaachen.de](mailto:mschweiker@ukaachen.de)



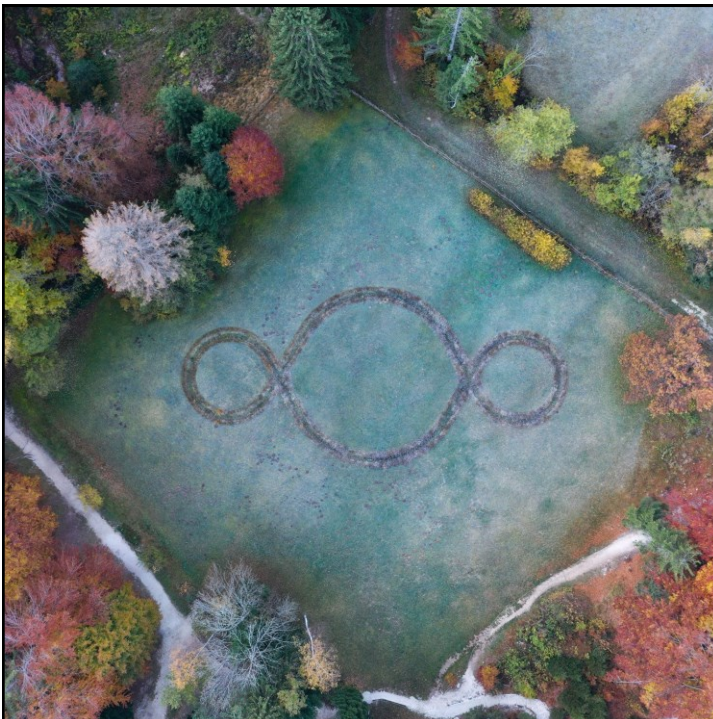
POLITECNICO  
MILANO 1863

## The *sense* of Cognitive Architecture

Marco Imperadori  
Full Professor, Rector's Delegate Far East  
[marco.imperadori@polimi.it](mailto:marco.imperadori@polimi.it)

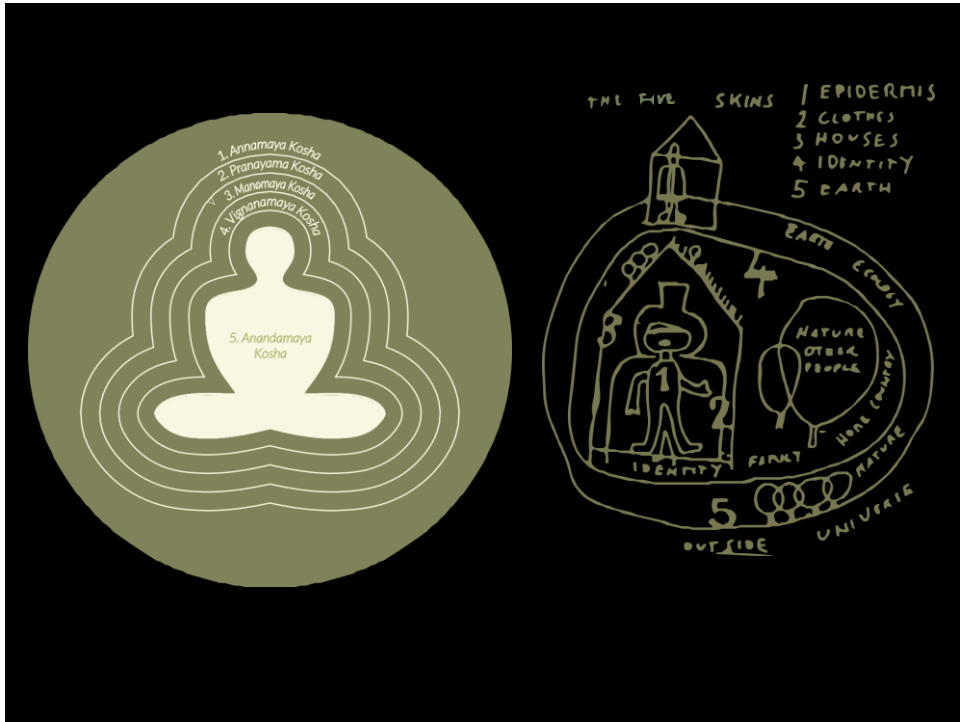
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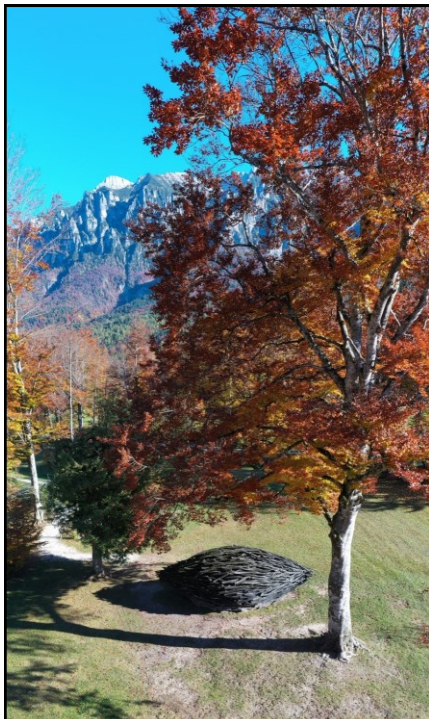


Ph. Giacomo Bianchi, Arte Sella

2



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Ph. Giacomo Bianchi, Arte Sella

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# Copenhagen International School



**Location** Copenhagen, Denmark  
**Project type** New construction  
**Use** Educational building  
**Design** C.F. Møller Architects  
**Year** 2017

Photo: Adam Mørk

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**Copenhagen International School**  
 Has the **largest European BIPV**—Building  
 Integrated Photovoltaic.

**activehouse**.info  
 NETWORK AND KNOWLEDGE SHARING



**COMFORT** – improve focus and learning into a better indoor environment

**ENERGY** – integrated design between envelope, systems and renewable energy

**ENVIRONMENT** – NZEB for a lower environmental impact

Credit: Active House Alliance

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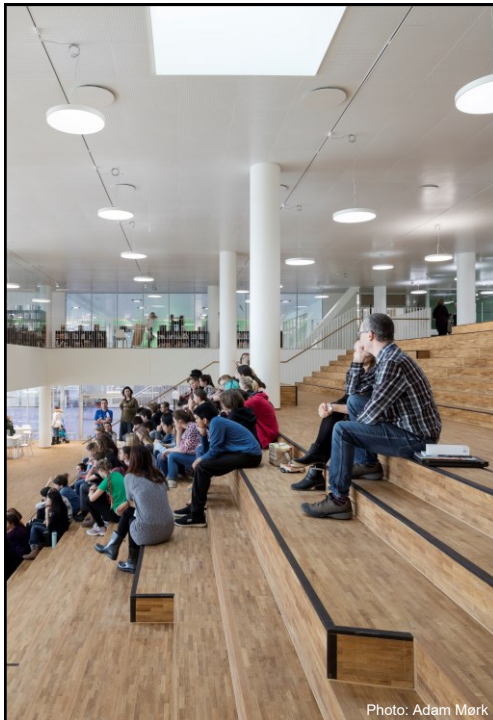


Photo: Adam Mørk

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**COMFORT – improve focus and learning into a better indoor environment**

- DAYlight and LEDlight
- 20% window/floor area
- 21-26°C thanks to good insulation and heat recovery ventilation system

**ENERGY – integrated design between envelope, systems and renewable energy**

- 15 kWh/m<sup>2</sup>y
- 6000 m<sup>2</sup> BIPV
- 69% renewables covering the energy demand

7



Renewable sources and high energy-efficiency within architecture towards **healthier buildings**

Photo: Adam Mørk

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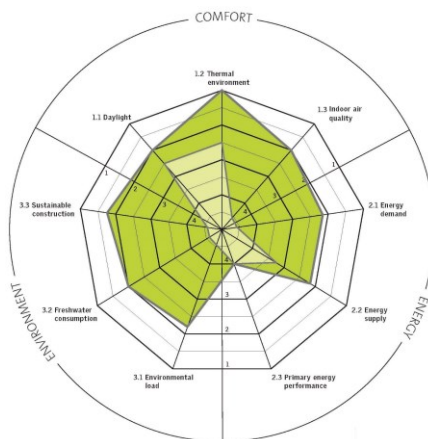
## Green Solution House



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### Green Solution House the Active House principles under monitoring survey

activehouse<sub>INFO</sub>  
NETWORK AND KNOWLEDGE SHARING



**COMFORT** – visual comfort in living and working spaces

**ENERGY** – smart management for lower consumption

**ENVIRONMENT** – sustainable construction

Credit: Active House Alliance

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Photo: Adam Mørk

**COMFORT – visual comfort in living and working spaces**

- Skylights and solar tunnels (DFmin 6,6%)
- greenwall and specific finishing materials to purify indoor air, absorbing pollutant particles and balancing humidity levels.

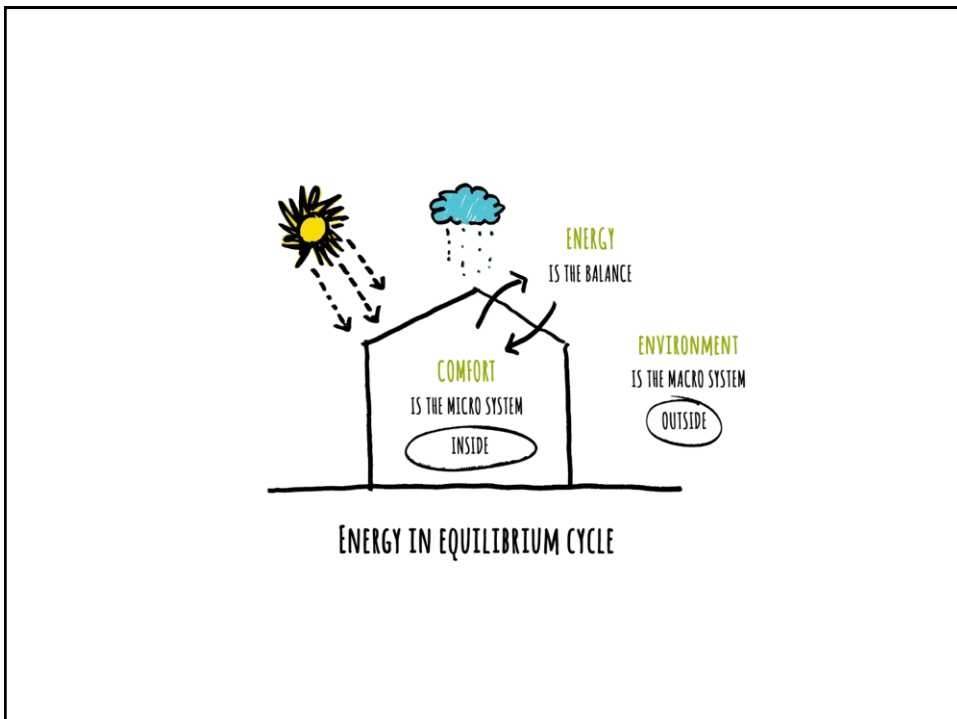


Milano, the “impermanent City”



courtesy Velux, Indoor Generation

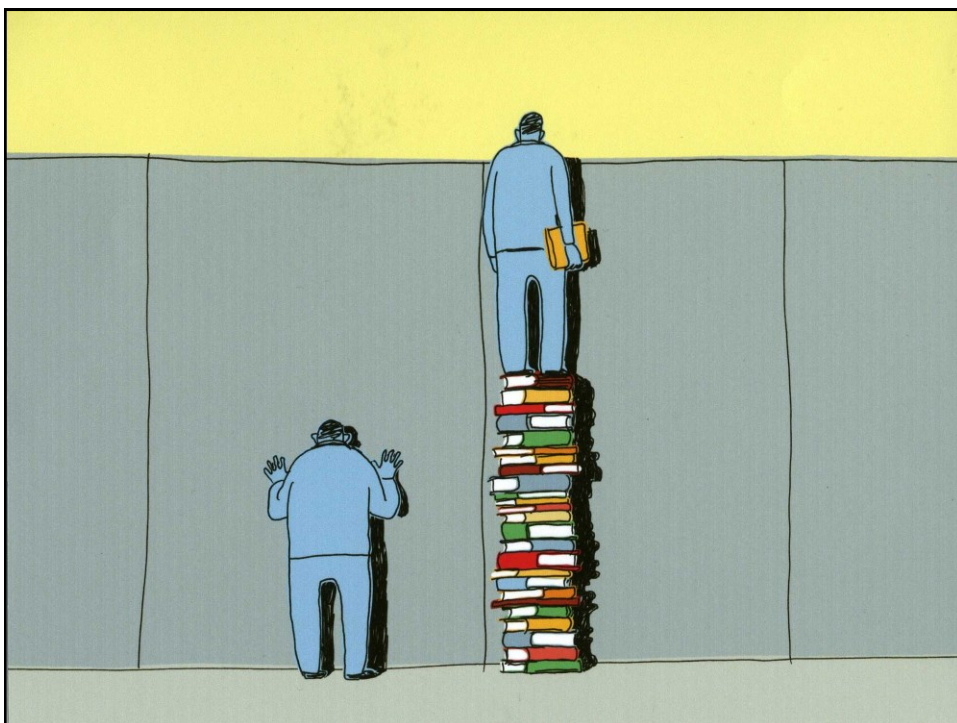
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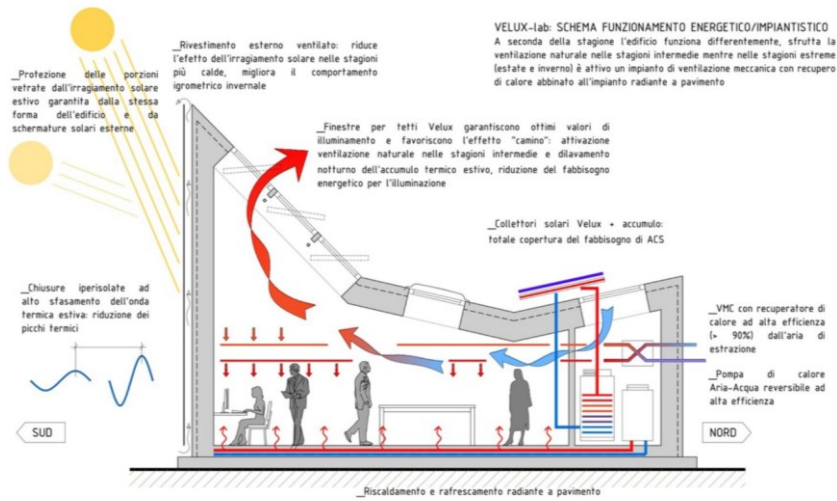
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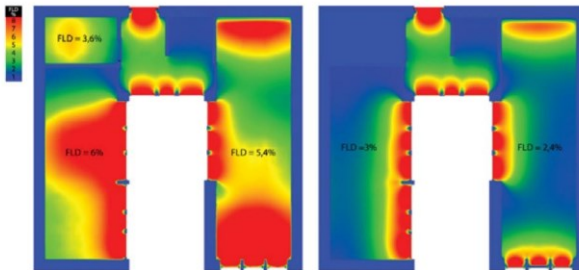
## Schematic design



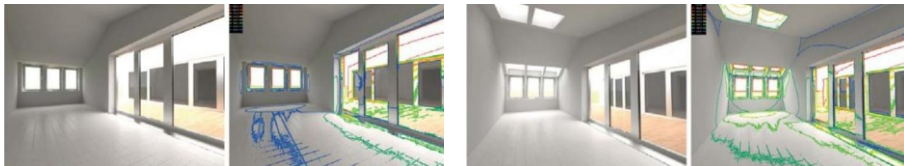
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## Lighting analysis

**activehouse**<sub>INFO</sub>  
NETWORK AND KNOWLEDGE SHARING



**Fattore medio di luce diurna e Rapporto aeroilluminante.** Nella situazione reale (a sinistra), la luce zenitale assicura alti valori di FLD e di RAI (0,10 minimo - Comune di Milano), rispetto alla situazione di studio (a destra) priva di aperture zenitali.



**Luminanza.** Il confronto della luminanza (21 Giugno - h 12:00) fra la situazione reale (in presenza di lucernari) e di studio (in assenza di lucernari), mostra come la luce zenitale renda i valori più omogeneamente distribuiti all'interno dei locali. Inoltre, il fenomeno dell'abbagliamento è ben controllato dai sistemi di schermatura posti all'esterno.

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## Energy simulations and machines system

VELUX lab



Ventilazione meccanica (portata massima 470 m<sup>3</sup>/h) con recuperatore di calore (>90%)



Riscaldamento (90 W/m<sup>2</sup>) e raffreddamento (30 W/m<sup>2</sup>) radiante a pavimento

Pompa di calore aria-acqua (7 kW riscaldamento, 6.1 kW raffreddamento), solare termico (3 collettori solari, 160l serbatoio di accumulo)



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## July 2013 – Drone Experiment (Drone experiment)



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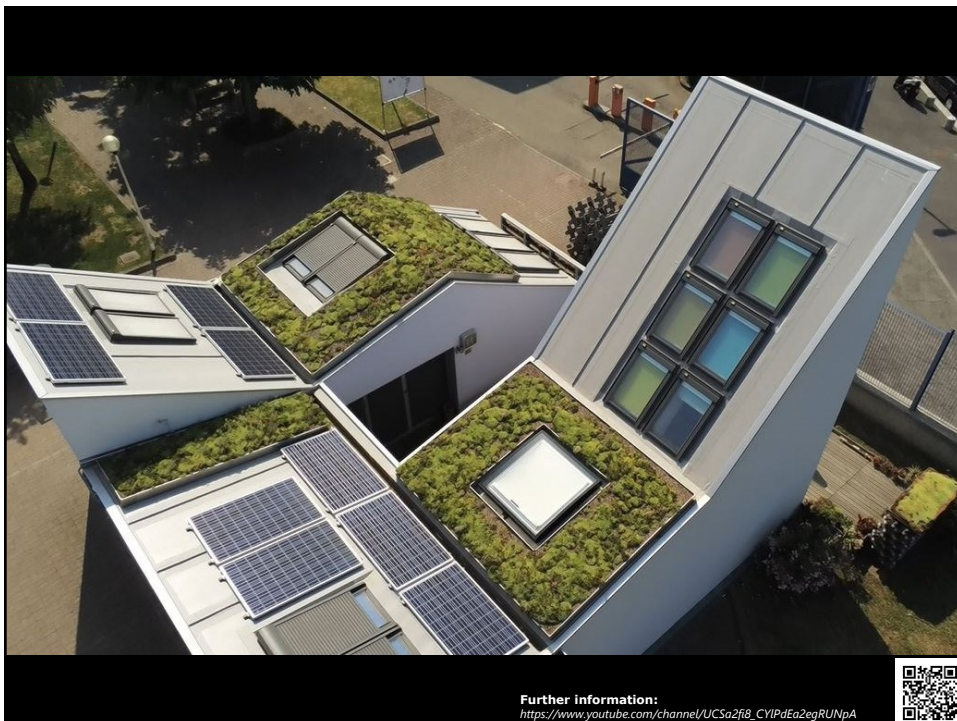


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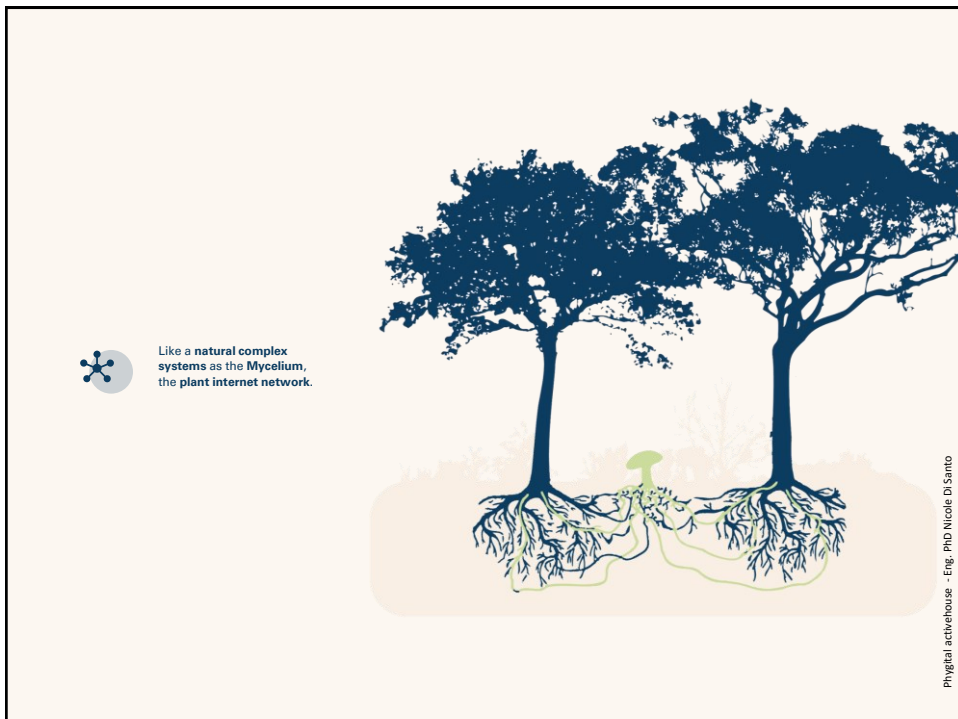
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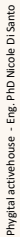
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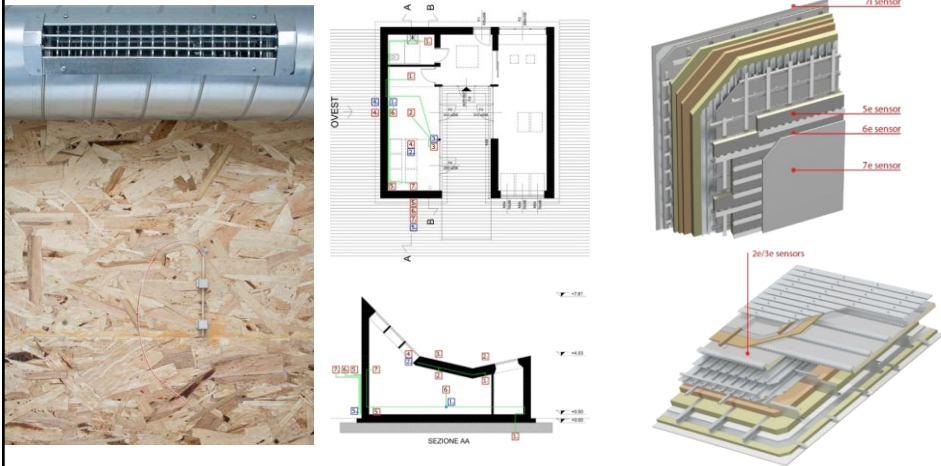


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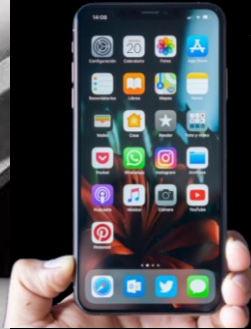
## Wireless sensors network monitoring systems



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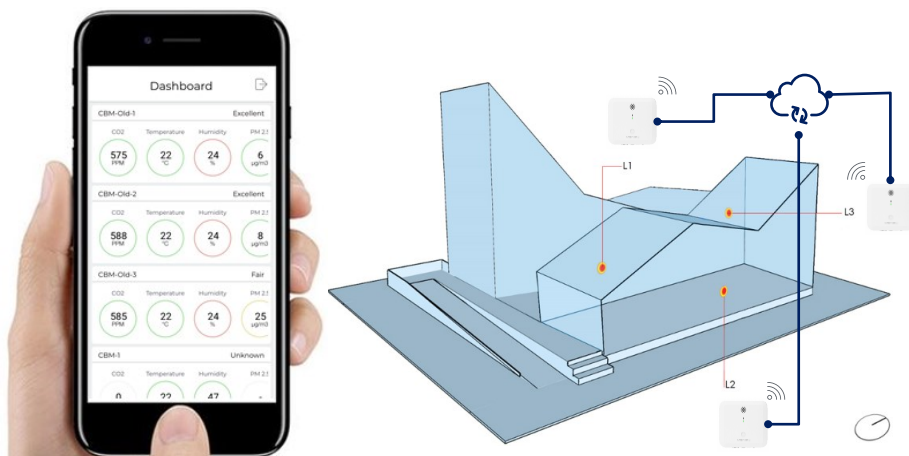


*It is not the strongest nor the most intelligent that survives but the one that is ready to adapt to changes.*

Charles Darwin,  
*The origin of species, 1859*

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## Case study - VELUXlab: COGNITIVE BUILDING and DATA VISUALIZATION

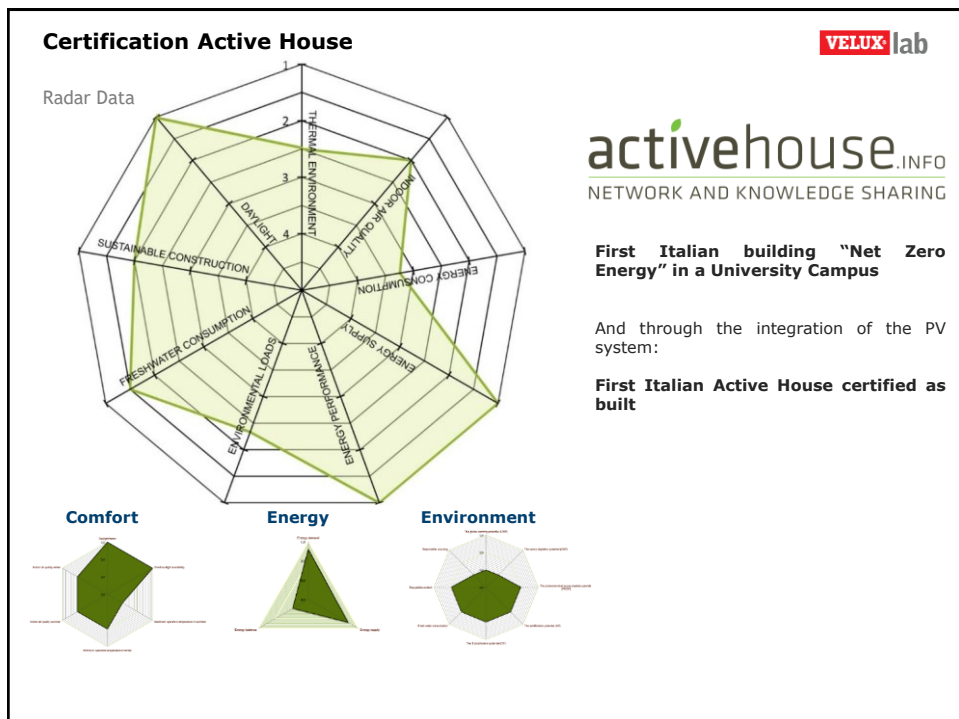


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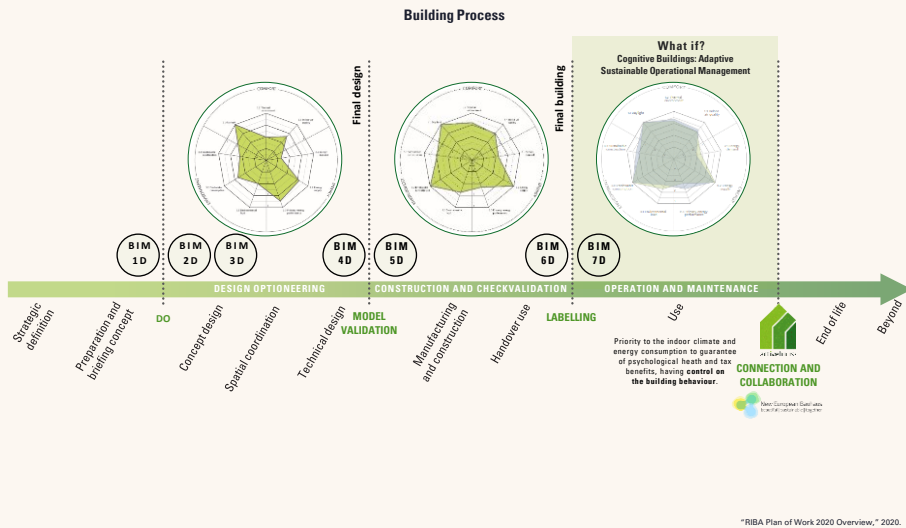
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# Active House

- a user-centered method for the entire building process



Physical activehouse - Eng. PhD Nicole Di Santo

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# Applications and Future Developments

A field study with different cases



Physical activehouse - Eng. PhD Nicole Di Santo

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## CPH Village

unit/district



A student housing with two offices surrounded by a calm urban forest, developed under the living small concept. It is under test for monitoring.



Physical activehouse - Eng. PhD Nicole Di Santo

Fig. CPH Village, Jernbanetorvet, Copenhagen, Denmark

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# CPH Village

unit/district



The building sensors installed with different benefits.

## AirBird

### Standard Sensors:

CO<sub>2</sub>: 0 - 5000 ppm ( $\pm 30$  ppm  $\pm 3\%$  of reading), NDIR  
Temperature: -20 to +60 Deg C, ( $\pm 0.5^\circ$  C)  
Relative Humidity: 1-99% ( $\pm 3\%$ ),

## MiniNode

### Standard Sensors:

CO<sub>2</sub>: 0 - 5000 ppm ( $\pm 30$  ppm  $\pm 3\%$  of reading), NDIR  
Temperature: -20 to +60 Deg C, ( $\pm 0.5^\circ$  C)  
Relative Humidity: 1-99% ( $\pm 3\%$ ),

## AmiNode

### Standard Sensors:

CO<sub>2</sub>: 0 - 5000 ppm ( $\pm 30$  ppm  $\pm 3\%$  of reading), NDIR  
Temperature: -20 to +60 Deg C, ( $\pm 0.5^\circ$  C)  
Relative Humidity: 1-99% ( $\pm 3\%$ ),  
Barometric pressure: 300 - 1100 hPa ( $\pm 1\%$ )  
Particle Sensor: PM 2.5, PM 10, ( $\pm 15\mu$ g/m<sup>3</sup>)  
Lux meter (Lumens /SqM):  
Decibel Meter: 30-110 dBA (20 Hz - 20 kHz),  $\pm 1$  dB



<https://leapsight.leapcraft.com/>

Phygital activehouse - Eng. PhD Nicole Di Santo

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# CPH Village

unit/district



<https://leapsight.leapcraft.com/>; <https://en.climalid.dk/>; <https://lcpvillage.com/>; <https://www.velux.it/>

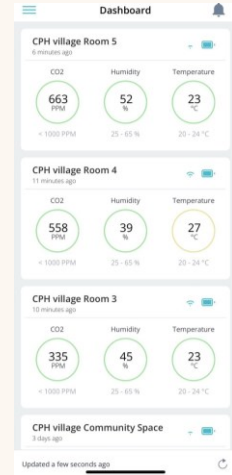
Phygital activehouse - Eng. PhD Nicole Di Santo

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# CPH Village

unit/district



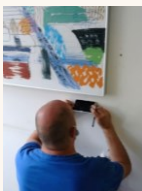
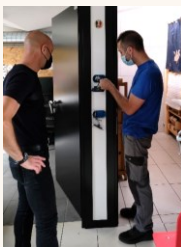
Physical activehouse - Eng. PhD Nicole Di Santo

<https://heapsight.leapcraft.com/>; <https://en.climalid.dk/>; <https://cphvillage.com/>; <https://www.velux.it/>.

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# VELUXlab

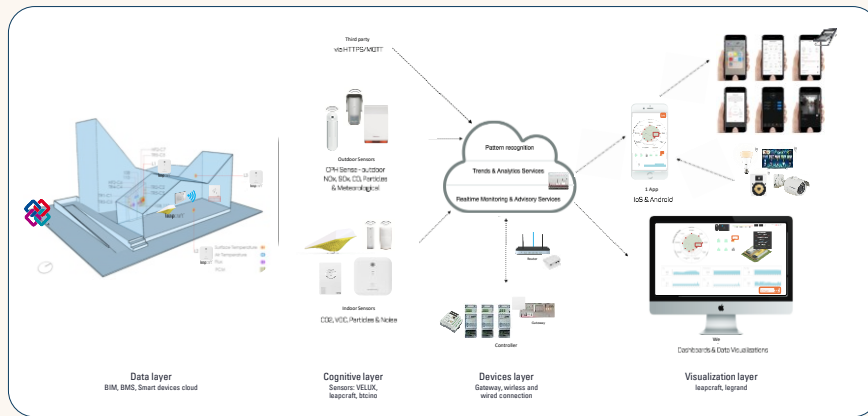
Installation VELUX-BTCINO-POLIMI

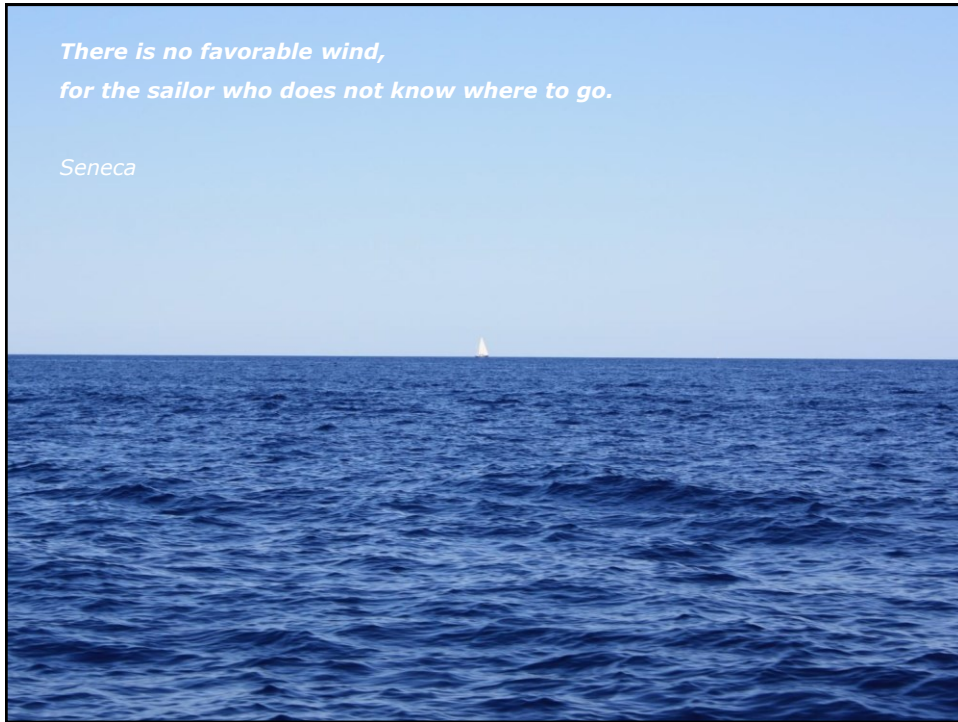


Physical activehouse - Eng. PhD Nicole Di Santo

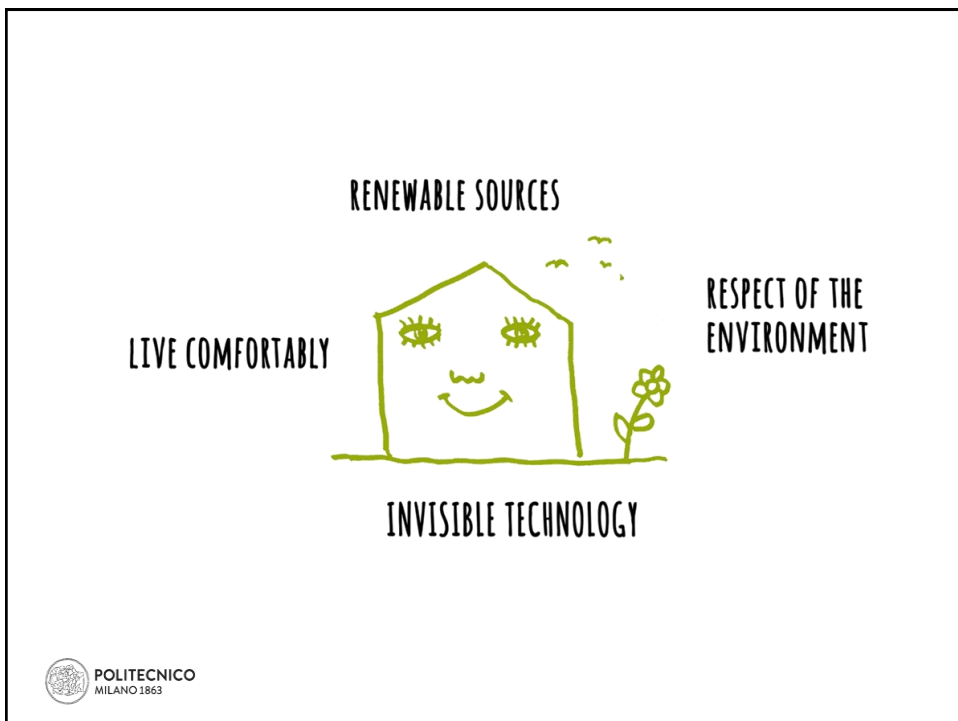
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# Occupant voting systems for continuous feedback

Presenter

Donya Sheikh Khan, PhD, Arch Eng  
Senior Specialist, Ramboll



## Agenda

**01** Why is occupants' feedback important?

**02** How do we collect their feedback?

**03** Why use occupant voting systems?

**04** Considerations for using occupant voting system

**05** Example of application of OVS – case study

**06** Recap



# Assessing building performance in use 4: the Probe occupant surveys and their implications

Adrian Leaman<sup>a</sup> and Bill Bordass<sup>a</sup>

Building Use Studies Ltd, 42–44 Newman Street, London W1P 3PA, UK  
E-mail: adrianleaman@usablebuildings.co.uk

Building and Environment 68 (2013) 66–76

Contents lists available at ScienceDirect

Building and Environment

journal homepage: www.elsevier.com/locate/buildenv



## RESEARCH ARTICLE

### The value of post-occupancy evaluation for building occupants and facility managers

Vivian Loftness<sup>1,\*</sup>, Azizan Aziz<sup>1</sup>, JoonHo Cho  
Kevin Powell<sup>2</sup>, Mike Atkinson<sup>2</sup>, Judith Heery

<sup>1</sup>Center for Building Performance and Diagnostics, Carnegie Mellon University, Pittsburgh, PA, 15213, USA  
<sup>2</sup>Public Buildings Service, US General Services Administration, 11 Washington, DC 20405-0002, USA  
<sup>3</sup>J.H. Heerwagen and Associates, 2716 NE 91st Street, Seattle, WA, 98105, USA

User satisfaction studies and measured performance studies are between the design intent and the performance of buildings and shifts. Whether this gap is due to failures in the design, construct however, is often unclear – mandating that user satisfaction studies and measured performance studies to fully understand the performance over time. The article introduces the General Services Administration Assessment Toolkit (NEAT) field study tools and database and goals of high-performance buildings that most ongoing occupant. The NEAT studies undertaken by the Carnegie Mellon University's the GSA have been used to illustrate the value of instrumental post-occupancy as sensors and controllers; identify technologies and impacts health and productivity; ensure investment where it is in behaviour on environmental gains; and to catalyse innovation.

**Keywords:** building performance; field evaluation and measure indoor environmental quality; post-occupancy evaluation; productivity; air quality evaluation

#### PRECEDENTS IN POST-OCCUPANCY EVALUATION WITH FIELD MEASUREMENTS

The addition of physical and environmental measurements to post-occupancy evaluation (POE) has a long-standing tradition, introduced in (1967). The GSA

\*Corresponding author. E-mail: loftness@cmu.edu

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#### Occupant satisfaction in LEED and non-LEED certified buildings

Sergio Alomonte<sup>a</sup>, Stefano Schiavon<sup>b,\*</sup>

<sup>a</sup>Department of Architecture and Built Environment, University of Nottingham, University Park, Nottingham NG7 2RD, UK  
<sup>b</sup>Center for the Built Environment, University of California, 390 Warren Hall, Berkeley, CA 94720-1825, USA

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#### ABSTRACT

Occupant satisfaction with indoor environmental quality (IEQ) in office buildings has been positively correlated to self-estimated job performance and, potentially, to overall company productivity. LEED is a voluntary, consensus-based, market-driven program that provides third-party certification of green buildings, contributing to promote sustainability into the mainstream of building design and construction. From the literature, however, it is unclear the extent to which LEED certification also improves occupant satisfaction with IEQ. The aim of this paper is to study if LEED certified buildings tend to a higher, equal or lower satisfaction with indoor environmental quality than non-LEED rated buildings. Occupant satisfaction has been evaluated as a subset of the Center for the Built Environment Occupant Indoor Environmental Quality Survey database featuring 144 buildings (85 LEED certified and 59 non-LEED certified) and 21,477 individual occupant responses (18,119 in LEED buildings). Differently from previous studies of the CBE database, the results show that occupants of LEED certified buildings have equal satisfaction with the building overall and with the workplace that occupants of non-LEED rated buildings. The difference in mean satisfaction scores between LEED and non-LEED buildings for other IEQ parameters investigated is always lower than 0.5 with a negligible effect size. Therefore, it can be concluded that there is not a significant influence of LEED certification on occupant satisfaction with indoor environmental quality although the analysis of mean scores of satisfaction reveals that occupants of LEED buildings tend to be slightly more satisfied with air quality, and slightly more dissatisfied with amount of light.

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#### 1. Introduction

The satisfaction of occupants in office buildings is affected by thermal, acoustic and visual parameters, by air quality, and by other features of the workplace – and of the building – such as view, furniture layout, amount of privacy, cleanliness and level of personal control over the internal environment [1]. The satisfaction of occupants has been correlated to the self-estimated job performance of office workers [2], this having an effect on frequency and duration of absenteeism and intention to quit work and, potentially, to overall company productivity [3]. Therefore, occupant satisfaction is an important factor in the design, operation and management of buildings.

LEED (Leadership in Energy and Environmental Design) is a voluntary, consensus-based, market-driven program that provides third-party certification of green buildings [4]. LEED is the most popular building rating tool in the United States, and its market share is

continuing to grow, both in the US and internationally [5]. Irrespective of the LEED product used for the certification, there is a general perception among the actors of the building industry that LEED – as well as other rating tools such as BREEAM in UK, Green Mark in Singapore, Green Star in Australia, etc. – has effectively contributed to living sustainability into the mainstream of building design and construction [6,7]. However, less clear from the literature is the extent to which the use of a rating tool can actually improve indoor environmental quality and workplace satisfaction for the occupants of the certified buildings. In this context, it should be mentioned that the evidence of the energy savings effectively facilitated by rating tools has also been analyzed by studies that have looked at actual energy use of LEED certified buildings versus a comparable dataset of existing commercial buildings in the US [8,9]. The outcomes concluded that it is complex to provide a comprehensive calculation of the energy reduction in primary (source) energy use in commercial buildings certified by LEED compared to non-certified office spaces.

In the following paragraphs, this paper will introduce the LEED program, the Center for the Built Environment (CBE) Occupant Indoor Environmental Quality Survey, and will analyze the results of previous studies focusing on the relationship between indoor environmental quality, LEED/green rating and occupant satisfaction.



Contents lists available at ScienceDirect

Energy & Buildings

journal homepage: www.elsevier.com/locate/enbuild



### A review of operating performance in green buildings: Energy use, indoor environmental quality and occupant satisfaction

Building and Environment

journal homepage: www.elsevier.com/locate/buildenv



#### Building energy certification versus user satisfaction with the indoor environment: Findings from a multi-site post-occupancy evaluation (POE) in Switzerland

Luiza Pastore<sup>a</sup>, Marijnne Andersen

<sup>a</sup>Laboratory of Integrated Performance in Design (LIPID), School of Architecture, Civil and Environmental Engineering (ENAC), École Polytechnique Fédérale de Lausanne (EPFL), Lausanne, Switzerland

#### ARTICLE INFO

**Keywords:**  
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Content  
Indoor environmental quality (IEQ)  
Energy certification  
Measure  
Post-occupancy evaluation (POE)

#### ABSTRACT

Voluntary green-rating systems exist in different forms worldwide to certify the sustainability of residential and commercial buildings and help national policies promote energy-efficient design practices. Despite the general assumption that sustainable buildings also provide high comfort and healthy conditions, existing studies on green-rated buildings led to controversial conclusions in this regard.

This paper aims to report the results of a post-occupancy evaluation (POE) conducted on four Swiss green buildings certified with the Minergie label to analyze their ability in providing comfort to their occupants. The POE protocol included winter and summer environmental monitoring campaigns (long-term and instantaneous measurements) as well as extensive and point-to-time comfort surveys.

From the study it was found that, although the observed environmental factors were most of the time complying with the norm prescriptions, the indoor conditions were never attaining the commonly used 80% satisfaction threshold by the users. Temperature and air quality appeared, in particular, as the most critical factors, with satisfaction rates never greater than 50% in three out of the four case studies.

Design factors related to the personal control on the indoor environment as well as personal factors like gender, climate of origin and duration of residence in the country were also found to have an impact in the comfort rating.

Professionals involved in the design and management of these buildings all agreed that feedback of this kind from building in use could help inform the design and operational process and move towards more effective green building certification systems and regulations.

#### 1. Introduction

Energy performance certification is a strategic policy instrument that assists governments in decreasing the energy footprint of the built environment. Certification schemes can be applied on a mandatory or voluntary base. Voluntary energy labels have spread in different forms worldwide to certify the sustainability of both residential and commercial buildings. For these latter, besides the obvious positive environmental consequences, the main benefits for the companies are the actual cost saving in energy over time and a publicly recognized environment-friendly profile that can largely help in the brand promotion. Incentives to seek for energy certification also derive from the fact that green buildings are often argued to provide a better indoor environmental quality (IEQ) which should result in a more satisfying and productive workplace for the building occupants. Despite this general

assumption, several post-occupancy evaluation (POE) studies conducted globally for more than a decade revealed the absence of a global unambiguous evidence [1]: while some studies comparing occupant comfort satisfaction in green-rated offices against general building stock showed that green buildings definitely provide more satisfying conditions [2–6], other researchers found that certified buildings are not necessarily perceived as more comfortable and productive workplaces [7–9]. For example, some POEs demonstrated that, although IEQ ratings scores for green buildings tended to be globally better than in standard buildings, chronic environmental problems and most of the irritations often reported in conventional offices were still endemic even in sustainable buildings, especially with respect to personal environmental control [10], but temperature and sufficiency of the air in summer [11], lighting and acoustics [12] or overall workstation design [13]. In an Australian study, Mendall et al. [14] detected that

formance of green buildings in stations. A total of 925 related to study also compared the accuracy, with information collected red as follows: 1) Through with a average better than the on-gap between the designed and will less energy than expected; adding certification level could comparable in different countries buildings generally had higher bijective data from the US, did only further investigations in data collection technologies and

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Meanwhile, a number of hoped to facilitate the green ies [15], such as Leadership LEED in the United States, Bauen (DGNB) in Germany, sd (BREEAM) in the United utralia Green Star in Auste, Comprehensive Assess-iciency (CASBIE) in Japan China.

reen building, an increasing uted on various aspects of methods/tools, technical aspects and economic aspects sides were design-oriented, nly focused on what tech- at the design stage and during the operation. The eline for the design of green he expected performance of ie, Zuo et al. [8] pointed out



#### Article

### Post-Occupancy Evaluation and IEQ Measurements from 64 Office Buildings: Critical Factors and Thresholds for User Satisfaction on Thermal Quality

Jihyun Park<sup>1,\*</sup>, Vivian Loftness<sup>2</sup> and Azizan Aziz<sup>1</sup>

<sup>1</sup> Center for Building Performance and Diagnostics, Carnegie Mellon University, Pittsburgh, PA 15213, USA; azizan@cmu.edu  
<sup>2</sup> School of Architecture, Carnegie Mellon University, Pittsburgh, PA 15213, USA; loftness@cmu.edu

\* Correspondence: jihp@cmu.edu

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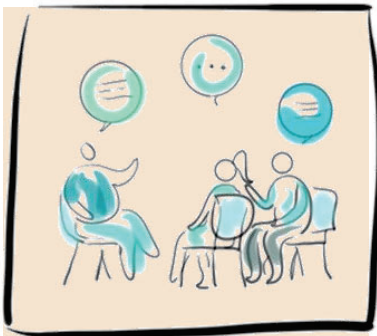
**Abstract:** The indoor environmental quality (IEQ) of buildings can have a strong influence on occupants' comfort, productivity, and health. Post-occupancy evaluation (POE) is necessary in assessing the IEQ of the built environment, and it usually relies on the subjective surveys of thermal quality, air quality, visual quality, and acoustic quality. However, both objective IEQ measurements and the

**Indoor temperature during cooling season was <23 °C: 36% "Too cold" – 58% "Dissatisfied"**



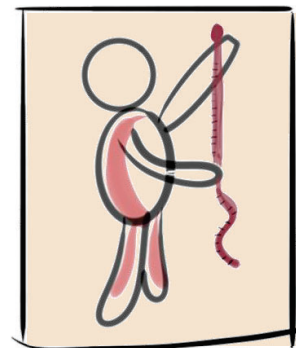
## Systematic data collection

### Social-idealist



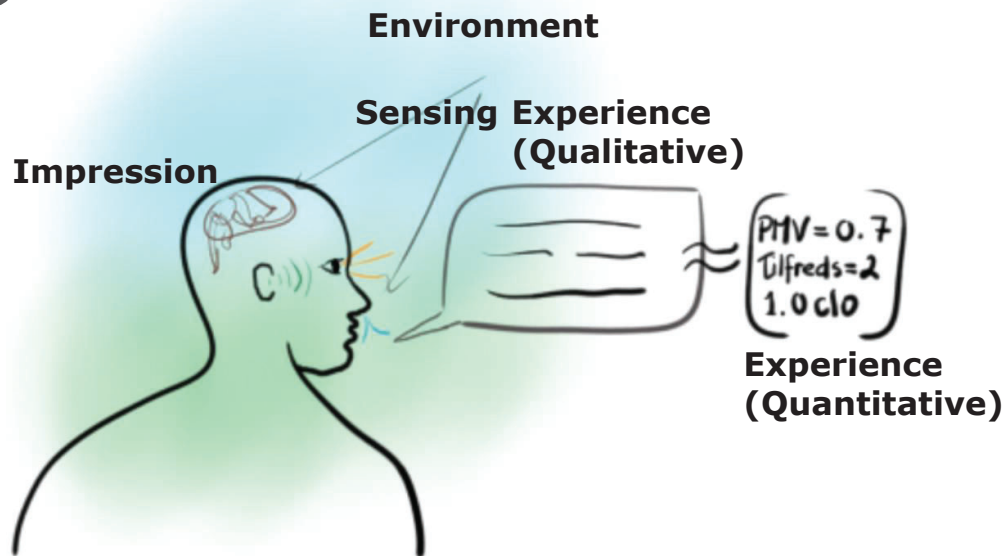
- Observations
- Interview
- Focus group
- Logbook/ photovoice

### Technical-idealist

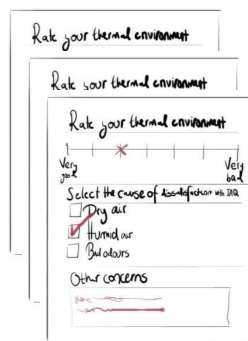


- Questionnaire
- Voting
- Sensor
- Interaction

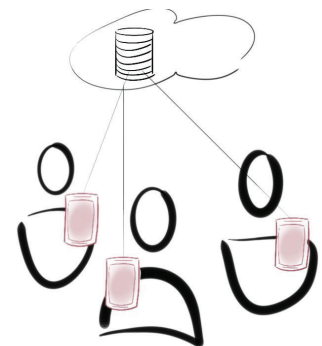
**Human  
as a  
sensor**



**CMMS (Helpdesk)**



**Questionnaire**



**Occupant Voting System (OVS)**



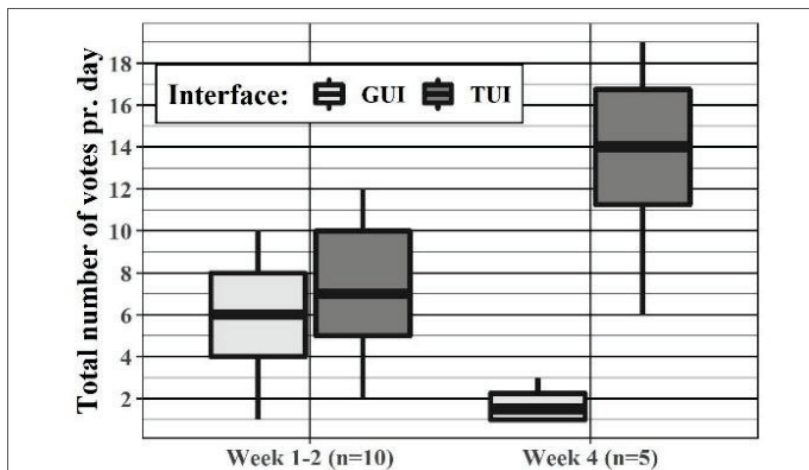
**Tablet or panel of feedback buttons**

**Wearable**



**Smartphone**

## Interface & User friendliness

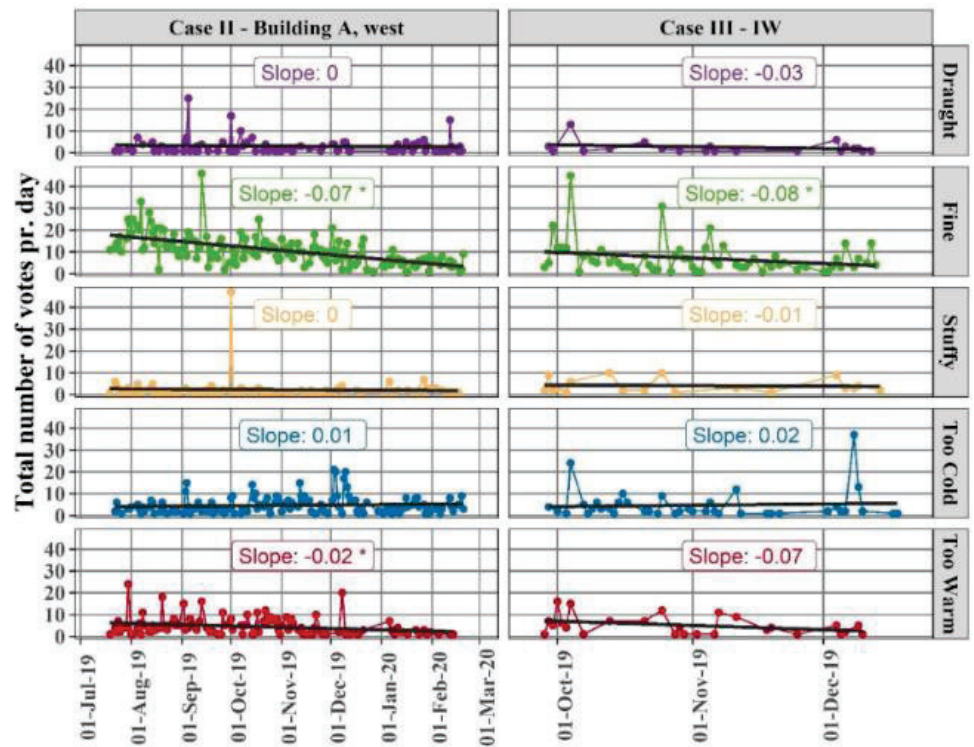


*Figure 4. Boxplot of the daily total number of votes for each interface for week 1-2 and 4. n is the sample size for each interface.*





## "Novelty" effect



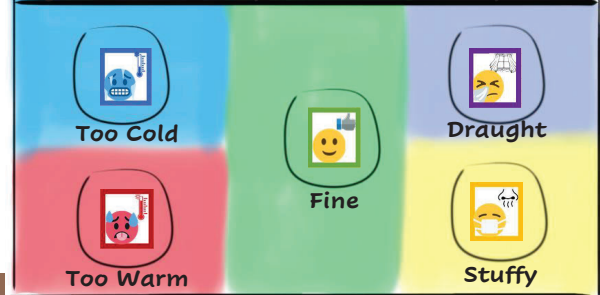
Ramboll

Sheikh Khan et al, Frontiers in Built Environ., March, 2021

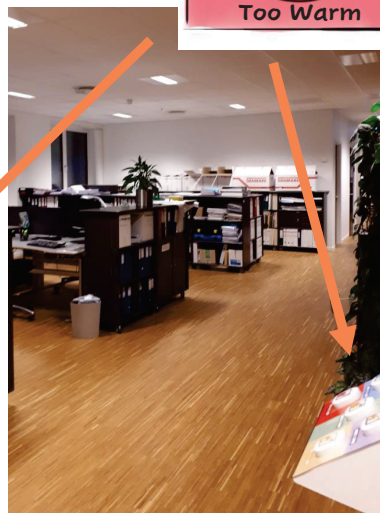
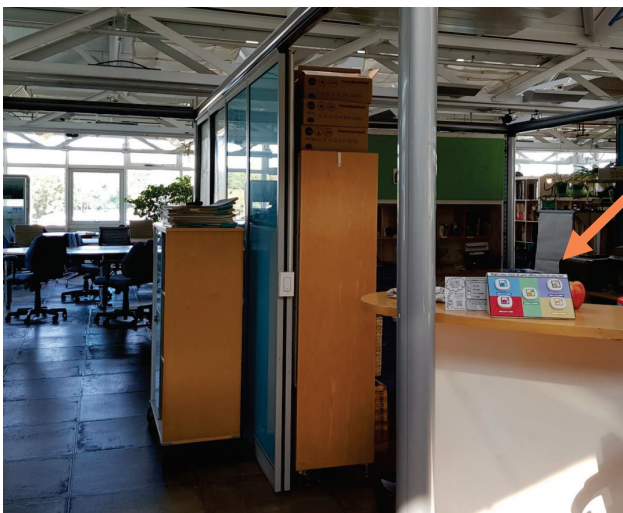
11

## Non-intrusive

Right now, here at your office, how do you feel?



TIAQ, Sheikh Khan



Mini-Orb, Rittenbruch et al

Ramboll

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## Feedback on Feedback

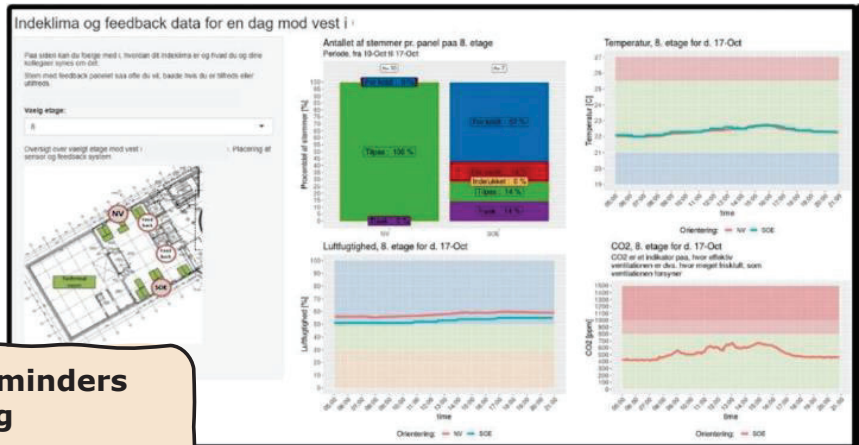
Expected that TiAQ would be used to control the indoor climate



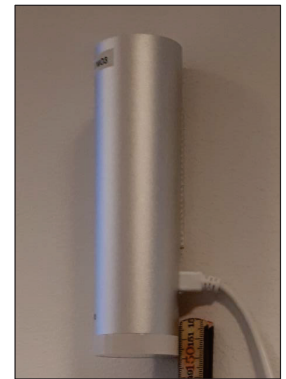
Expected reminders for providing feedback



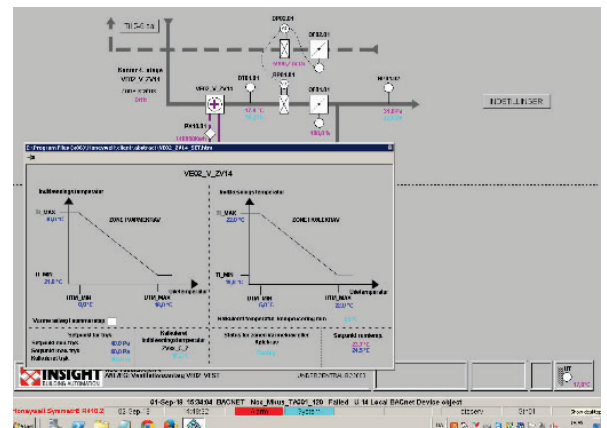
Expected feedback to be used by the building operator

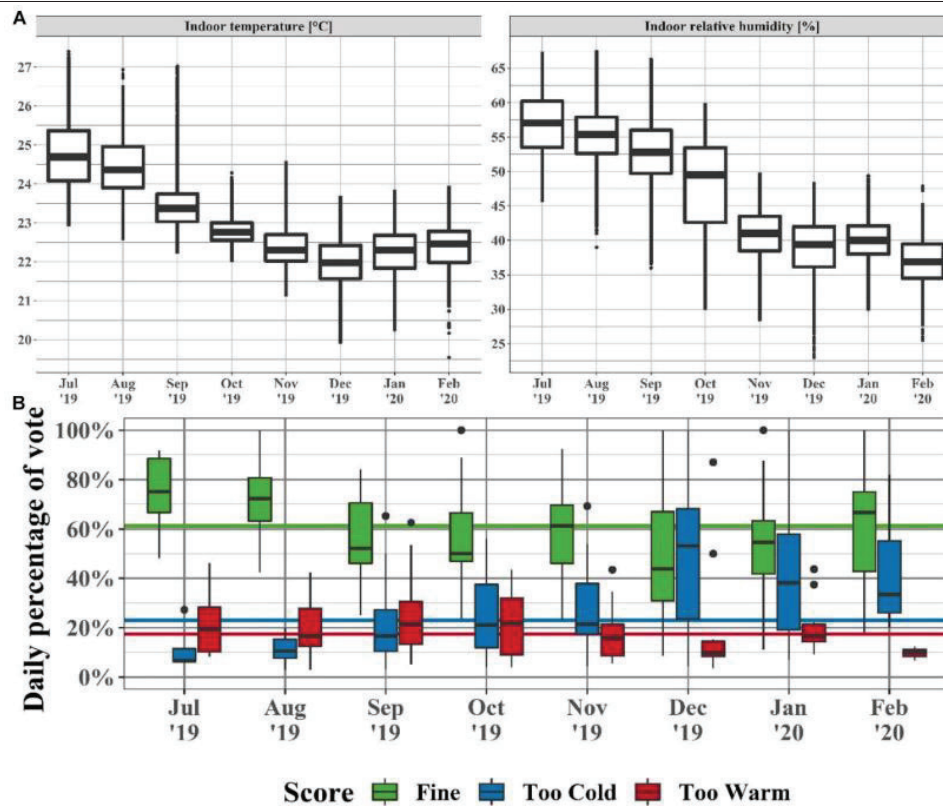
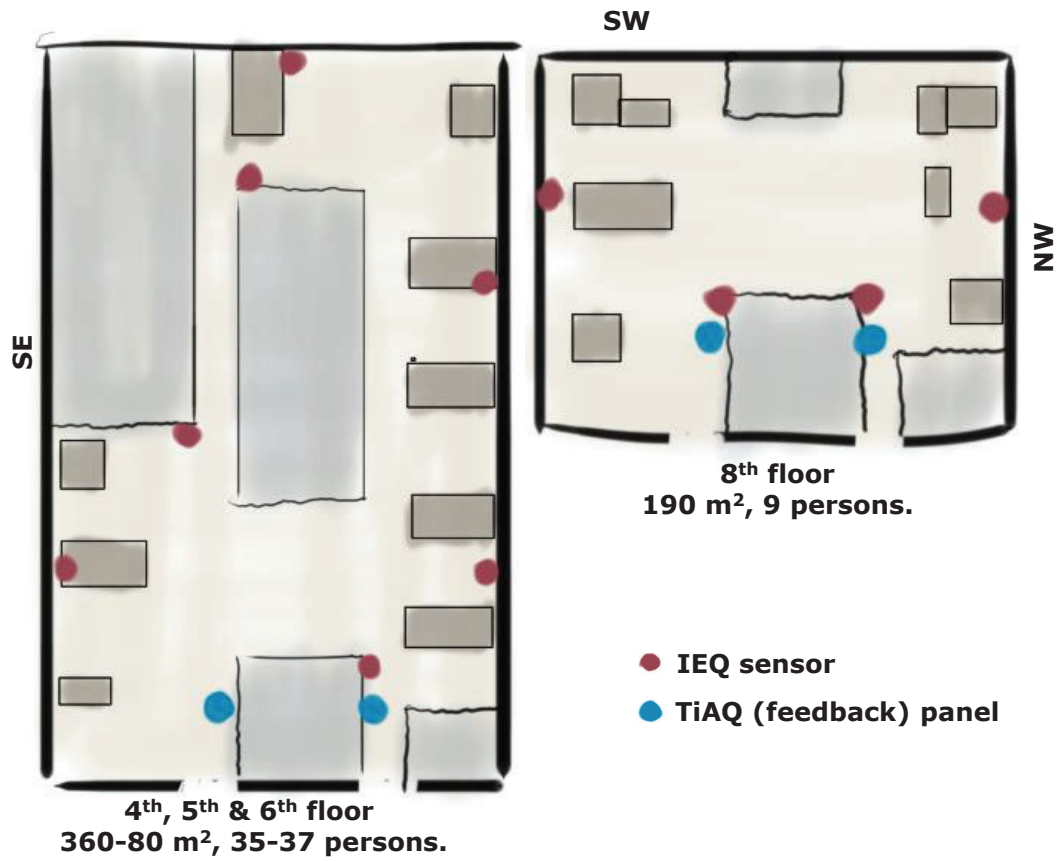


Dashboard for users showing indoor climate and feedback, Sheikh Khan

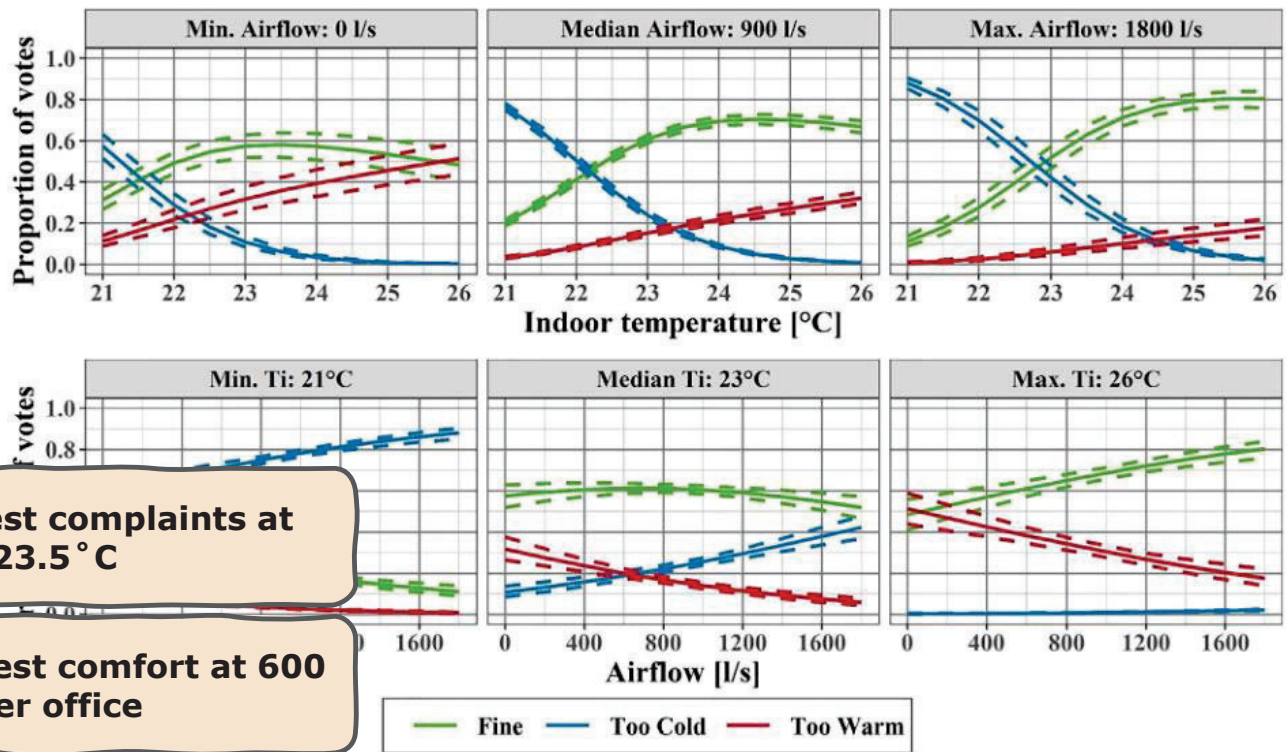


- Occupant feedback
- TVOC, CO<sub>2</sub>, RH, **Ti**
- **Airflow**, Tinlet.
- Energy consumption
- Tout, sunshine-hours







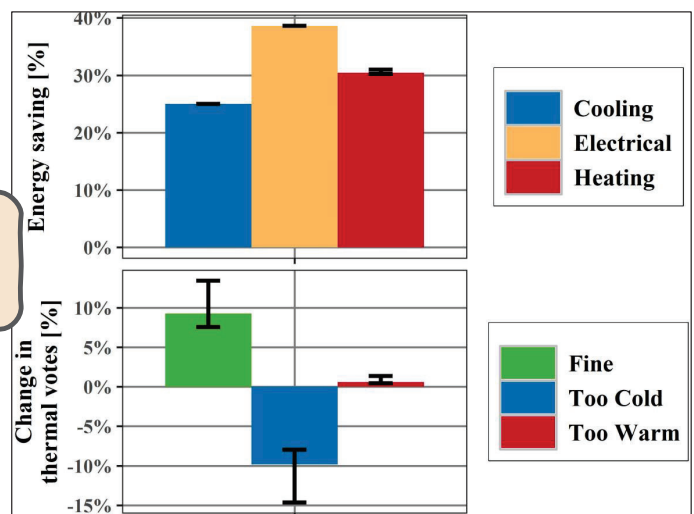


**Lowest complaints at  $T_i = 23.5^\circ\text{C}$**

**Highest comfort at 600 l/s per office**

**Suggested control:**  
 Current airflow reduced by 25%  
 &  
 Temperature set point changed  
 from  $24^\circ\text{C}$  to  $23.5^\circ\text{C}$

**~40% energy  
 reduction & ~10%  
 increased comfort**





# Recap

1. Occupant feedback is important information to include in optimizing HVAC operation
2. Solicited and unsolicited here-and-now feedback can be collected with OVS
3. OVS design and implementation is important for getting quality feedback data
4. Feedback data used by building operator, can identify control settings for improving energy consumption and occupant comfort

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# Thanks

Donya Sheikh Khan  
[dskh@ramboll.dk](mailto:dskh@ramboll.dk)

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## Active House - Comfort Score

dGm<sup>R</sup>



Bas Hasselaar bha@dgmr.nl

15-11-2022

1

# Vision

CREATING BUILDINGS  
FOR PEOPLE AND PLANET

**Active House is a vision of buildings that create healthier and more comfortable lives for their occupants without impacting negatively on the climate – moving us towards a cleaner, healthier and safer world.**

dGm<sup>R</sup>

2

2

**COMFORT** – *creates a healthier and more comfortable life*

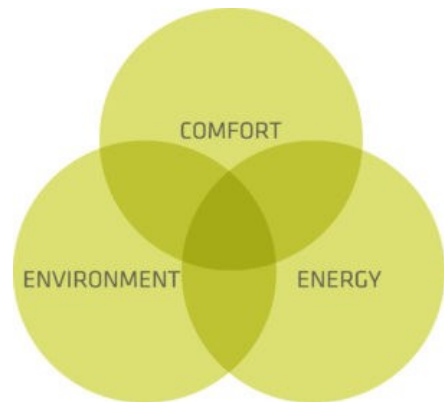
An Active House creates healthier and more comfortable indoor conditions for the occupants, ensuring a generous supply of daylight and fresh air, combined with a comfortable indoor temperature and absence of disturbing noise. Materials used have a neutral and where possible positive, impact on comfort and indoor climate.

**ENERGY** – *contributes positively to the energy balance of the building*

An Active House is energy efficient. It utilises smart energy sourcing, energy needed is supplied by renewable energy sources integrated in the building or from the most sustainable source from the nearby collective energy system or electricity grid.

**ENVIRONMENT** – *has a positive impact on the environment*

An Active House interacts positively with the environment through an optimised relationship with the local context, focused use of resources, and its overall environmental impact throughout its life cycle.



# Key principles

## KEY PRINCIPLES OF ACTIVE HOUSE

### THE ACTIVE HOUSE KEY PRINCIPLES ARE AS FOLLOWS

**COMFORT**

- a building that provides an indoor climate that promotes health, comfort and sense of well-being
- a building that ensures good indoor air quality, adequate thermal climate and appropriate lighting levels and acoustical comfort
- a building that provides an indoor climate that is easy for occupants to control and at the same time encourages responsible environmental behaviour.

**ENERGY**

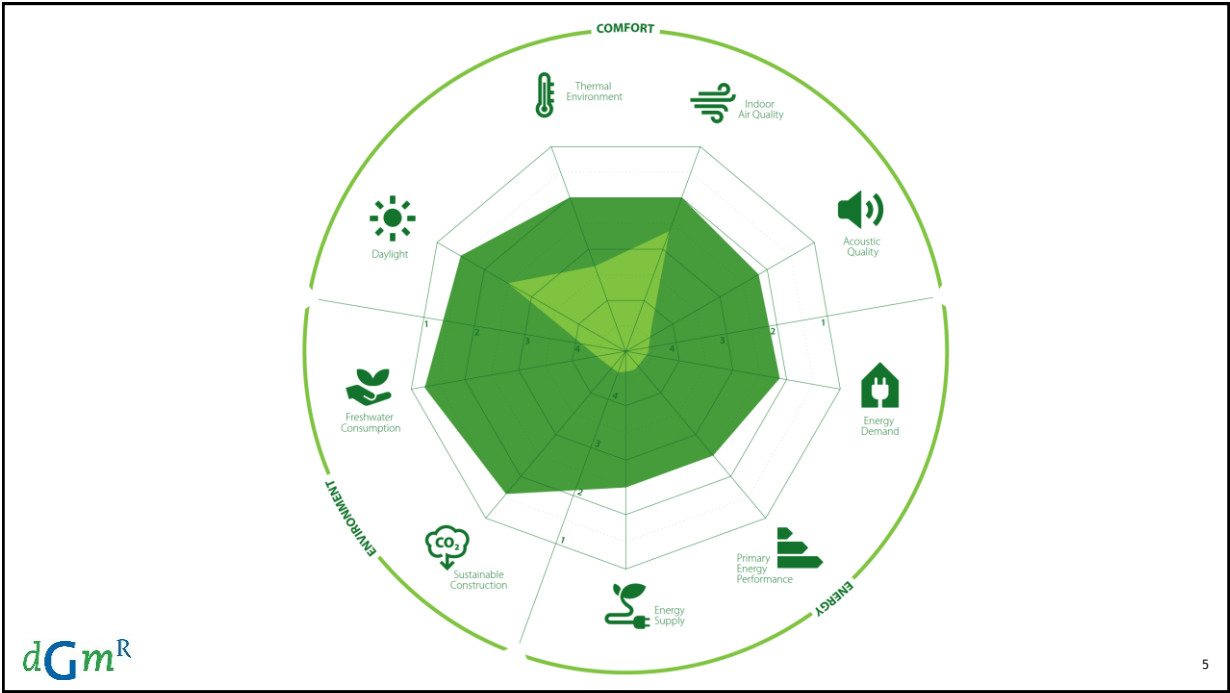
- a building that is energy efficient and easy to operate
- a building that substantially exceeds the statutory minimum in terms of energy efficiency
- a building that exploits a variety of energy sources integrated in the overall design.

**ENVIRONMENT**

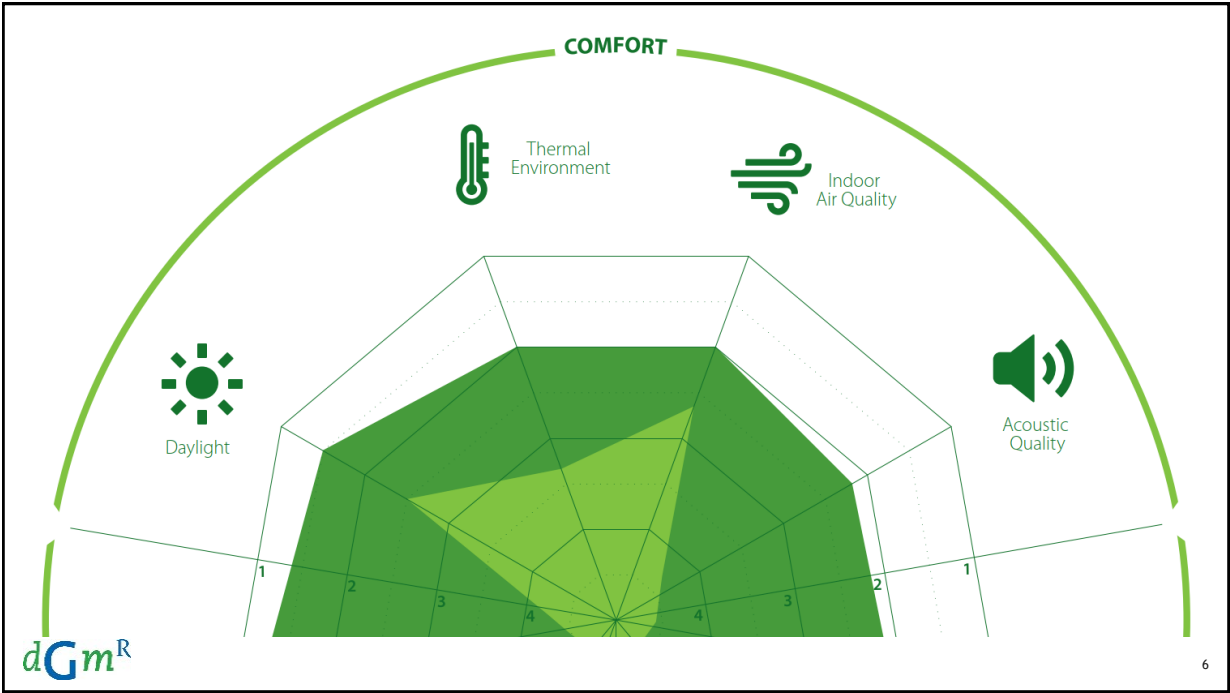
- a building that exerts the minimum impact on environmental and cultural resources
- a building that avoids ecological damage
- a building that is constructed of materials with focus on re-use and re-purpose.

Liangfang Office, Beijing China.  
Photo: Jielun China.





5



6



EXAMPLE OF THE USE OF QUALITATIVE CRITERIA, BASED ON CHAPTER 2.1 ENERGY DEMAND.

ASPECT	CRITERIA	ARGUMENTS	YES/NO
Demand on individual products and construction elements	Have the chosen products and construction solutions been evaluated from a cost-effective, life cost perspective and maintenance view?	All main solutions (roof, wall, foundation and windows) have been calculated from a cost-effective perspective within the 'individual solutions' lifetime. An evaluation of maintenance of technical solutions will be carried out.	YES
Architectural design solutions	Have architectural design solutions been used to reach a holistic approach of the building and to reach a low energy demand?	During the design phase, alternative design solutions have been modelled in BIM and the predicted performance of energy, indoor comfort and environment has been evaluated. The results were used to adjust and optimise the architectural design solution.	YES
Demand on individual appliances	Have the best energy performing solutions for appliances been chosen?	All white goods are minimum class A+ and all installed/in-built lamps are LED and evaluated for light quality.	YES

TABLE 1: EXAMPLE CALCULATION OF AVERAGE DAYLIGHT FACTOR USING DEFAULT NUMBERS FOR DIFFERENT ROOMS IN A HOUSE

ROOM	DF SCORE		HOURS		NO. OF PEOPLE		WEIGHTED SCORE
Kitchen	3	x	2.5	x	3	=	22.5
Living room	2	x	3	x	3	=	18
Bedroom parents	1	x	0.5	x	2	=	1
Bedroom child	2	x	1.5	x	1	=	3
SUBTOTAL			19				44.5
TOTAL AVERAGE SCORE							2.3

## Daylight



dGm<sup>R</sup>

ASPECT	CRITERIA	ARGUMENTS	YES/NO
<b>View</b>	Are windows located to offer the best possible views to the exterior environment (sky and surroundings)?		
<b>Visual transmittance</b>	Are windows that provide a view to the outdoors selected to have the highest possible visible transmittance?		
<b>Glare management</b>	Is dynamic shading present to avoid risk of glare?		
<b>Daylight in secondary rooms</b>	Have circulation zones and bathrooms access to daylight?		
<b>Blinding of bedrooms</b>	Do bedrooms have the possibility to block out all light coming from windows to create a full dark environment to sleep in?		
<b>Room reflectance</b>	What surface reflectances have been used in the daylight calculations? It is recommended to use the following values (typical ranges in brackets) Ceiling: 0.7 (0.7 to 0.9) Walls: 0.5 (0.5 to 0.8) Floor: 0.2 (0.2 to 0.4)		
<b>Single or multiple openings</b>	Does the room have access to daylight from more than one orientation and/or height?		
<b>Simulation method</b>	Has dynamic model simulation been used to determine the DA, rather than determining the DF?		

9

9

## Daylight option 1 - daylight factor (standardized method)

ASPECT	VALUE	CRITERIA	SCORE
<b>Daylight factor per room</b>		<p>The amount of daylight in a room is evaluated through the fraction of the room, <math>F_{plane, \tau}</math> that have a daylight factor higher than the target daylight factor (<math>D_t</math>):</p> <ol style="list-style-type: none"> <li>1. <math>F_{plane, \tau} &gt; 70\%</math> of the occupied space</li> <li>2. <math>F_{plane, \tau} &gt; 60\%</math> of the occupied space</li> <li>3. <math>F_{plane, \tau} &gt; 50\%</math> of the occupied space</li> <li>4. <math>F_{plane, \tau} &gt; 40\%</math> of the occupied space</li> </ol> <p>Daylight factors are calculated using a validated daylight simulation program according to EN 17037.</p>	

$D_t$  depends on location and by that the median external diffuse illuminance  $E_{v,d,med}$ . Values of  $E_{v,d,med}$  for different nations / capitals are shown in Annex 1 together with the corresponding values of  $D_t$ .

$$D_r = \frac{\text{Illuminance level}}{E_{v,d,med}} = \frac{\text{illuminance level}}{E_{v,d,med}} = \frac{300 \text{ lx}}{E_{v,d,med}} \times 100 \{ \%$$

$E_{v,d,med}$  can be calculated using hourly values of the diffuse horizontal illuminance from the sky using yearly weather data.  $E_{v,d,med}$  is median of the 4380 highest hourly values, equivalent to the 75<sup>th</sup> percentile of the yearly data.

dGm<sup>R</sup>

10

10

## Daylight option 2 - daylight autonomy (dynamic calculations)

The calculation preconditions for the climate based daylight-modelling relies on the method described in EN17037 - Daylight in Buildings, Daylight provision calculation method 2. For a space with vertical and/or inclined opening with a given target illuminance of 300 lx, at least 25% of the yearly hours, the results shall be above the target value. The minimum illumination limit is 300 lx in residential buildings. In case office or other public buildings are evaluated, the limit is 500 lx.

ASPECT	VALUE	CRITERIA	SCORE
Target daylight level per room		The amount of daylight in a room is evaluated through daylight levels with a target illuminance of 300 lux in dwellings or 500 lx in office or other public buildings. $DA_{300/500}$ 1. > 70% of the occupied space 2. > 60% of the occupied space 3. > 50% of the occupied space 4. > 40% of the occupied space	



## Thermal environment

ASPECT	CRITERIA	ARGUMENTS	YES/NO
Individual control, winter	Is it possible to adjust the temperature at room level according to momentary needs, e.g. with adjustable thermostats?		
Individual control, summer	Is it possible to manually influence the thermal conditions in each room, e.g. by opening windows or adjusting solar shading? In the case of mechanical cooling systems, is it possible to adjust the temperature at room level, e.g. with adjustable thermostats?		
Night cooling	Is it possible to remove excess heat that has built up during the day, through high volume night-time ventilation with cool outdoor air?		
Overheating, winter	Is it possible to remove unwanted excess heat in winter, e.g. on sunny days, without creating uncomfortable draughts?		
System interface	Have the climate system interfaces (e.g. wall thermostats) been selected to be as intuitive and simple as possible?		
Draught	Have ventilation openings (including windows, ventilation grilles and mechanical ventilation devices) been located and detailed so that discomfort caused by draught is minimised? Typical airspeeds within the living zone should remain below 0.2 m/s in winter and 0.5 m/s in summer  <small>Note: Adjustability (e.g. of operable windows and ventilation grilles) is an important issue to take into account in this context.</small>		



# Thermal environment

## Maximum temperature



dGm<sup>R</sup>

ASPECT	VALUE	CRITERIA	SCORE
Maximum operative temperature per room		<p>The maximum indoor temperature limits apply in periods with an outside <math>T_{m}</math> of 12°C or more.</p> <p>For rooms/spaces in buildings without mechanical air conditioning and with adequate opportunities for natural (cross or stack) ventilation, the maximum indoor operative temperatures are:</p> <ol style="list-style-type: none"><li>1. <math>T_{io} &lt; 0.33 \times T_{m} + 20.8^{\circ}\text{C}</math></li><li>2. <math>T_{io} &lt; 0.33 \times T_{m} + 21.8^{\circ}\text{C}</math></li><li>3. <math>T_{io} &lt; 0.33 \times T_{m} + 22.8^{\circ}\text{C}</math></li><li>4. <math>T_{io} &lt; 0.33 \times T_{m} + 23.8^{\circ}\text{C}</math></li></ol> <p><math>T_{m}</math> is the Running Mean outdoor temperature as defined in 'paragraph 3.12 External temperature, running mean' of EN 16798-1.</p> <p>For rooms/spaces in buildings with air conditioning, the maximum operative temperatures are:</p> <ol style="list-style-type: none"><li>1. <math>T_{io} &lt; 25.5^{\circ}\text{C}</math></li><li>2. <math>T_{io} &lt; 26^{\circ}\text{C}</math></li><li>3. <math>T_{io} &lt; 27^{\circ}\text{C}</math></li><li>4. <math>T_{io} &lt; 28^{\circ}\text{C}</math></li></ol> <p>For bedrooms (especially at night time), a 2°C lower value than indicated above should be used as people are more sensitive to high temperatures when sleeping or trying to fall asleep. Also, in kitchens higher temperatures than indicated can be allowed periodically, e.g. during cooking activities.</p> <p>The system should be designed to achieve recommended values. The users can, however, choose their own settings.</p> <p>Reference: EN 16798-1.</p>	

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# Thermal environment

## Minimum temperature



dGm<sup>R</sup>

Minimum operative temperature per room		<p>The minimum indoor temperature limits apply in periods with an outside <math>T_{m}</math> of 12°C or less.</p> <p>For living rooms, kitchens, study rooms, bedrooms etc. in dwellings, the minimum operative temperatures are:</p> <ol style="list-style-type: none"><li>1. <math>T_{io} &gt; 21^{\circ}\text{C}</math></li><li>2. <math>T_{io} &gt; 20^{\circ}\text{C}</math></li><li>3. <math>T_{io} &gt; 19^{\circ}\text{C}</math></li><li>4. <math>T_{io} &gt; 18^{\circ}\text{C}</math></li></ol> <p>The system should be designed to achieve recommended values. The users can, however, choose their own settings.</p>	
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### 1.1.2. QUANTITATIVE CRITERIA EVALUATION METHOD

- To objectify the risk of overheating, a dynamic thermal simulation tool is used to determine hourly values of indoor operative temperature at room level (e.g. in living rooms, kitchens and bedrooms, or office spaces). In buildings without mechanical cooling systems (like central air conditioning), adaptive temperature limits are used in the summer months. This means that the maximum allowable temperature inside is linked to the weather outside: limits go up during warmer periods.
- Requirements should be met for a minimum of 95% of occupied time.
- The score is based on the weighted average of all evaluated rooms. Occupancy hours should be included in the weighting.

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## Indoor air quality

ASPECT	CRITERIA	ARGUMENTS	YES/NO
<b>Individual control</b>	Is it possible to manually influence the air exchange rate in the rooms (especially living room, kitchen and bedrooms), e.g. by opening windows, temporarily closing air grills, or if mechanical ventilation is installed, is it possible to adjust the airflow rate at three or more levels?		
<b>Dampness</b>	Is it guaranteed that there is sufficient extraction in rooms with periodic moisture-production peaks (esp. kitchens, bathrooms and toilets)?  <b>Note:</b> The minimum exhaust air flow for toilets, bathrooms and kitchens should be 35, 50 and 70 m <sup>3</sup> /h, according to category II of EN16798-1.		
<b>Low-emitting building materials</b>	Have indoor climate-labelled materials been used?  <b>Note:</b> many labels exist, for example, Danish Indoor Climate label, M1 label, AgBB, GUT label, Blue Angel, GreenGuard Gold label.		
<b>Kitchen</b>	Is a kitchen hood present with a capacity of at least 300 m <sup>3</sup> /h with the exhaust directly to the outside?		
<b>Outdoor air filtration</b>	In case the building is situated at a location with poor outdoor air quality, is filtration present in the fresh air supply.		

dGm<sup>R</sup>

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## Indoor air quality



### 1.3.2. QUANTITATIVE CRITERIA EVALUATION METHOD

- Fresh air supply can be evaluated by examining indoor CO<sub>2</sub> concentrations at room level during occupancy. CO<sub>2</sub> is a good indicator of the amount of bio-effluents, pollutants from humans, in the air.
- CO<sub>2</sub> emission per person should be set at 20 l/h and 13.6 l/h per person for living rooms and bedrooms respectively (reference: EN 16798-1).
- The requirements should be met for a minimum of 95% of occupied time.
- The classification of the air quality is determined as the use-time-weighted hourly average of all room scores.
- The minimum requirements as specified in national codes should always be followed.

ASPECT	VALUE	CRITERIA	SCORE
<b>Standard fresh air supply per room</b>		The fresh air supply shall be established according to the below limit values for indoor CO <sub>2</sub> concentration in living rooms, bedrooms, study rooms and other rooms with people as the dominant source and that are occupied for prolonged periods: 1. < 400 ppm above outdoor CO <sub>2</sub> concentration 2. < 550 ppm above outdoor CO <sub>2</sub> concentration 3. < 800 ppm above outdoor CO <sub>2</sub> concentration 4. < 1100 ppm above outdoor CO <sub>2</sub> concentration	

dGm<sup>R</sup>

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## Acoustic quality



dGm<sup>R</sup>

ASPECT	CRITERIA	ARGUMENTS	YES/NO
Inside system noise	Has extra attention been given to rooms that require extra quietness, such as bedrooms and study rooms?		
Acoustic privacy	Are inner walls and floor divisions designed to reduce noise transmission between rooms?		
External spaces	In case external spaces are present, such as a garden or balcony, have measures been taken to create a quiet environment?		

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## Acoustic quality

### 1.4.2. QUANTITATIVE CRITERIA EVALUATION METHOD

- All main occupied spaces should be assessed.
- If the building has one or more bedrooms, the lowest scoring bedroom determines the overall score for the inside system and outside noise criteria. In that case, it supersedes the weighting of different rooms.
- Rather than assessing the minimum sound-insulating value of outer wall constructions, the resulting maximum indoor sound level is assessed. This way, the construction can be optimised for different locations with different external sound levels, with buildings on quiet locations needing fewer measures than buildings on sound heavy locations, while still scoring the same.
- The levels are aimed at setting ambitions for calculations at the design stage. After completion, when questions arise whether the ambitions are achieved, measurements can be done. These can be done by a professional, but also with a noise meter app on a smartphone.
- The limit values are based on ISO 140-4.

dGm<sup>R</sup>

ASPECT	VALUE	CRITERIA	SCORE
Inside system noise		<p>The limit values are:</p> <ol style="list-style-type: none"> <li>1. &lt; 25 dB or noise level at or below background noise level</li> <li>2. &lt; 30 dB</li> <li>3. &lt; 35 dB</li> <li>4. &lt; 40 dB</li> </ol> <p>After completion, noise from all mechanical services in continuous operation is measured in all main occupied spaces.</p> <p>In case an adjustable mechanical ventilation system is present, the noise levels should at least be met at the ventilation rate that meets the indoor air quality ambition level. The noise levels from the table above can temporarily be exceeded to the next level, when the ventilation flow rate is increased due to removal of pollutants or humidity such as during cooking or showering.</p>	
Outside noise		<p>The maximum indoor noise levels from outdoor sources are:</p> <ol style="list-style-type: none"> <li>1. &lt; 25 dB</li> <li>2. &lt; 30 dB</li> <li>3. &lt; 35 dB</li> <li>4. &lt; 40 dB</li> </ol> <p>Noise from outside sources such as traffic or industry should be prevented from entering the building. Local outdoor noise level data can normally be found in so called noise contour maps that are made available online by local government.</p> <p>Assuming that calculations/measurements are done with operable windows and outside doors closed.</p>	
Acoustic privacy		<p>Within connected dwellings, such as apartment buildings, neighbours can be a source of noise, so it is important to have walls and floors that limit the noise transfer. Difference is made between airborne sound (<math>D_{n,w}</math>) and contact sound (<math>L_{n,w}</math>).</p> <p>The limit values are:</p> <ol style="list-style-type: none"> <li>1. <math>D_{n,w} \geq 62</math> dB and <math>L_{n,w} \leq 43</math> dB</li> <li>2. <math>D_{n,w} \geq 57</math> dB and <math>L_{n,w} \leq 48</math> dB</li> <li>3. <math>D_{n,w} \geq 52</math> dB and <math>L_{n,w} \leq 53</math> dB</li> <li>4. <math>D_{n,w} \geq 47</math> dB and <math>L_{n,w} \leq 58</math> dB</li> </ol>	
		<b>AVERAGE SCORE:</b>	

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